

# MAURI ORA

## STUDENT HEALTH & COUNSELLING

### PRIVACY STATEMENT

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VICTORIA UNIVERSITY OF  
**WELLINGTON**  
TE HERENGA WAKA

#### **PRIVACY AND YOUR HEALTH INFORMATION**

We are mindful that information about you that we hold at Mauri Ora is of a private and confidential nature. With respect to the collection, storage, and access to that information, we are bound by the rules of the Health Information Privacy Code and the Health Act. All our health professionals belong to professional organisations and are required to practice in accordance with their organisation's code of ethics.

#### **SHARED ELECTRONIC COUNSELLING AND HEALTH RECORD**

Student Counselling and Student Health share an electronic appointment and database system. Personal health and counselling information obtained from you, along with notes from your clinical consultations, are documented on this electronic record. Your clinical notes are generally only accessed only by health professionals involved in your care who are authorised to do so.

When more than one health professional at Victoria University of Wellington is involved in your care (e.g, Student Health doctor and/or nurse and/or counsellor), information relevant to your care may be shared between those health professionals. This ensures we are all working together to provide you with the best possible care.

#### **STATISTICS, QUALITY IMPROVEMENT, AND RESEARCH**

You should be aware that some of your information may be used for statistical and service quality-improvement purposes. This information will be used only in a form that does not identify individuals. From time to time, we may use non-identifiable client information for ethics-committee-approved research purposes.

#### **CONFIDENTIALITY**

The details of your clinical consultations are confidential to you and Mauri Ora. There are some exceptions to this general rule, such as when there are serious concerns for your own or another's safety, or when there is a legal duty to provide health information.

#### **IF IN DOUBT, TALK WITH US**

If you have any concerns about privacy and confidentiality, or would like more information about these topics, talk to your Mauri Ora health professional or to the operations manager of Mauri Ora (Student Health and Student Counselling).