

SEPTEMBER 2023



VICTORIA UNIVERSITY OF
WELLINGTON
TE HERENGA WAKA

Diana Unwin Chair in Restorative Justice Te Ngāpara Centre for Restorative Practice 2022-2023

BIENNIAL REPORT



**CAPITAL THINKING.
GLOBALLY MINDED.**
MAI I TE IHO KI TE PAE

FROM THE CHAIR



It is the third year since being appointed to the Diana Unwin Chair in Restorative Justice and the second year of Te Ngāpara the Centre for Restorative Practice. In this report you will read of some of the many highlights across research, community engagement, and knowledge-exchange but most importantly we are now a team with purpose, a strategic plan, and a sense of community.

I would like to thank the people that make the Chair and Centre possible: the Centre staff; associates and visiting scholars; the philanthropic trustee for the Grace Memorial Trust, Jenny Gill ONZM; the advisory board members; advisory panel members; and sponsors. Also my University colleagues, particularly other Chairs in the Wellington School of Business and Government. The work of the Centre reflects a team effort.

He aha, te mea nui o te Ao? He tāngata, he tāngata, he tāngata!

What is the most important thing in the world? It is the people, it is the people, it is the people!

Celebration of Funding Agreement, February 2023 at the Ministry of Justice

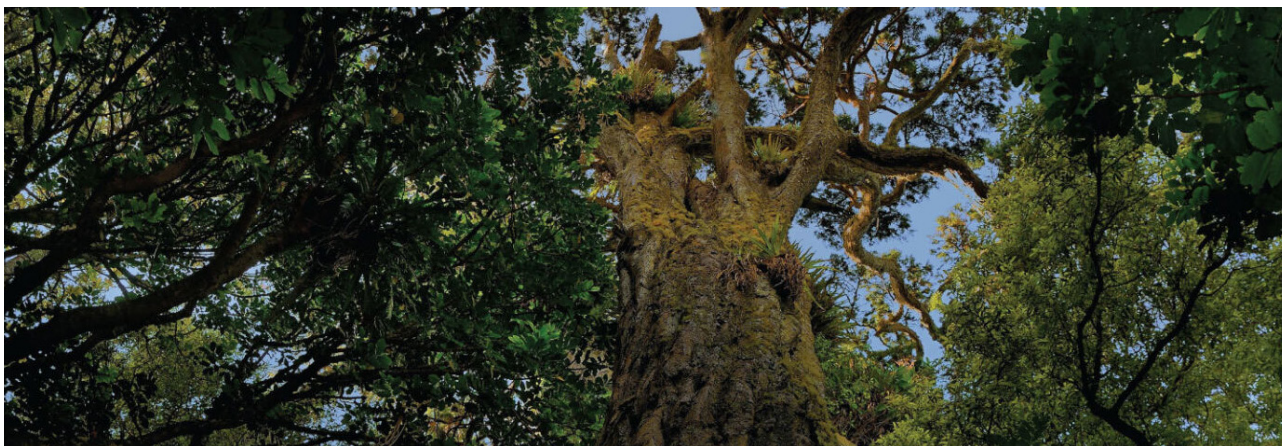
From left: Hayley Mackenzie, Manager, Provider and Community Services, Dr Kim McGregor, Chief Victims Advisor, Diana Unwin Chair in Restorative Justice, Dr Jane Bolitho and Andrew Kibblewhite, Chief Executive, Ministry of Justice.



HIGHLIGHTS OF 2022-2023

- **Gifting** of a name for the Centre. The Office of the Deputy Vice Chancellor (Māori) gifted the Māori name of Te Ngāpara. Ngāpara is a resinous wood of trees such as kahikatea and rimu that is used as a torch or to provide soot for moko (tattooing). We view the name as acting as a shining light, a way forward, for restoring justice and resolving issues. Traditionally, moko was applied to signify events including acts of rebalancing and reciprocity necessary to restore peace.
- **Launch** of the “What Works” series—five rapid evidence reviews designed to shape public sector work with restorative practice.
- **Transformation** of the Restorative Foundations Massive Online Course (MOOC) into three ‘micro-credential’ courses with 280 completions and a 99% satisfaction rate.
- **Co-design** of a social impact framework to guide the Centre’s work programme.
- **Progression towards a bi-cultural centre** with a Māori co-Director.
- **Hosting** committee for the National Mediation Conference, Wellington, 3-6 September.

Photo: Rimu tree



PLANS FOR 2024

- Operationalise the Social Impact Framework.
- Deliver national training and accreditation package for the Ministry of Justice.
- Finalise for publication the Oceania volume of the world-first *Encyclopaedia of Restorative Justice* (global editors, Professor Jennifer Llewellyn, Professor Ivo Aertson).
- Suite of deliverables for public sector sponsors.
- Rollout of Restorative Foundations micro-credentials.
- Re-run Restorative Foundations (health and disability) micro-credentials.
- Continue collaboration with Resolution Institute on accreditation pathways in Aotearoa for restorative practitioners.
- Targeted research studies for the Mānawatu RJ provider group.

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BACKGROUND TO THE CHAIR AND CENTRE

Roles, purpose, and scope

The Diana Unwin Chair in Restorative Justice was established in 2014 with the support of the Grace Memorial Trust, the University and a collective of public sector sponsors. The Chair is named after Diana Unwin (1923-2014) one of New Zealand's least known philanthropists.

The aim of the Chair is to promote engagement between policymakers, academia, the judiciary, social researchers, restorative justice practitioners, NGOs, and civil society. The Chair has a number of specific purposes, including to:

- contribute focused interdisciplinary research
- contribute to public sector policy development
- encourage debate and dialogue between public sector agencies and civil society
- coordinate seminars, conferences, symposia, and professional development opportunities
- support visiting fellowship programmes
- teach to domestic and international postgraduate students
- engage with local, national, and international networks and collaboration.

The holder of the Chair provides academic and professional leadership to a team of researchers and practitioners who form the Centre for Restorative Practice.

The Centre

The Centre serves as the focus for collaborative, interdisciplinary research and teaching on restorative justice theory and practice, both within the justice sector and beyond. The Centre is specifically supported through a collaborative agreement between seven government agencies: the Ministry of Justice, New Zealand Police, Corrections, Oranga Tamariki—Ministry for Children, ACC, the Ministry of Education, and the Ministry for Business, Innovation & Education (MBIE)—the Government Centre for Dispute Resolution.



Photo: Diana Unwin,
In Search For Peace, Mark Beehre Publishing, 2014.

Advisory Board and Panel

The Advisory Board to the Diana Unwin Chair in Restorative Justice enables engagement in constructive dialogue with influential external stakeholders, to solicit useful and strategic advice.

The evolution from Chair to Centre model of operation and signing of a new funding contract (2022-2023) between the University and public sector agencies provided impetus to reflect on the nature and make-up of formal advisory supports to the Chair and Centre. In 2022 the Chair proposed a refresh of the Advisory Board, establishment of a new Advisory Panel and the development of Terms of Reference. The Board and Panel meet twice a year and remain advisory in nature as the Chair reports to the Head of School and the University retains responsibility for the overall running of the Centre.

The Board supports the Chair's decision-making on priority work streams, including sponsored and non-sponsored projects, and is consists of people with current or past executive leadership experience, committed in principle, knowledgeable of restorative justice or practice and appropriately reflective of the population of Aotearoa inclusive of Māori and non-Māori people.

Advisory board to the Diana Unwin Chair in Restorative Justice 2022-2023

Philanthropic partner (Chair of Advisory Board)	Jenny Gill, ONZM
Dean, Wellington School of Business and Government or delegate Head of School of Government	Professor Jane Bryson Professor Karl Lofgren
Executive Director, Justice Sector Directorate	Erin Judge
Chief Victims Advisor	Dr Kim McGregor
Representative from Te Ngāpara Advisory Panel	Hayley McKenzie
Community expert	Mary Slater
Community expert	Awatea Mita
Community expert	Paul Nixon
General Manager Restorative Practices Aotearoa	Mike Hinton
University representative from Development and Alumni Relations Office	Victoria Beckett

Advisory Panel

The Centre needs a mechanism to hear directly from public sector representatives and to report back to government sector funders. The Advisory Panel is made up of a representative of each sponsor and is Chaired by the Ministry of Justice as the lead funder of the Centre.

Advisory panel—guiding the activity of the Centre 2022-2023

Principal Advisor, Ministry of Justice	Kelsey Field / Insook McDonald
Regional Director, Ara Poutama Aotearoa	Polly Cunningham
Director, New Zealand Police	Michael McClean
Director, Oranga Tamariki	Bill Searle
Accident Compensation Corporation	Cameron Sherley
Director, Government Centre for Dispute Resolution, Ministry of Business, Innovation and Employment	Rachel Crawley
Director, Ministry of Education	David Wales
University representative: Senior Funding Manager, University Research Office	Matthew Plummer

RESEARCH AND SCHOLARLY INQUIRY

'What works': a research series using rapid reviews of evidence

One of the main deliverables for sponsors in 2022-2023 was a series of papers exploring hot topics in restorative practice. The topics were chosen by sponsors to match identified issues in their sectors. The Chair purposefully guided the direction of these briefs by suggesting a particular method—the rapid evidence review (RER).

RERs are designed to support the needs of those working in the public sector: they are completed more quickly than conventional research pieces, have a targeted and narrow scope that is co-designed by the client with support from the researcher, and offer evidence-informed advice and options.

This method is useful in government departments where political cycles affect new directions often, and where leads in the policy space just need to know 'the evidence' or 'what works'. Of course, there are limitations to the RER method including that other forms of knowledge will be overlooked. Therefore more reflective, careful, and slow research can be offered as an addendum on an as-needed basis.

Rapid evidence reviews for sector funders 2022-2023

Copies of reports are available at www.wgtn.ac.nz/restorative-justice/research-evaluation

Organisation	Topic
Education	Restorative Practice in New Zealand Primary and Secondary Schools: a Rapid Evidence Review
Corrections	Aftercare in post-sentencing/correctional restorative justice sphere: a Rapid Evidence Review.
New Zealand Police	Alternative police practices, discretion, and decision-making: a rapid evidence assessment: a Rapid Evidence Review.
MBIE	Beyond dispute resolution: the use and applicability of restorative practices in organisational settings to prevent harm.
Ministry of Justice	Aftercare in pre-sentencing restorative justice : a Rapid Evidence Review.

Other projects for funding partners

Some sectors were less interested in a rapid review of evidence, with two funders nominating other projects.

For the Ministry of Children Oranga Tamariki a 'hot topic' relates to why the majority of victims of crime in the youth justice space do not volunteer to attend Family Group Conferences. If we know that victim attendance matters (for example, in terms of improving outcomes for those young people who have caused harm), it is important to understand the decisions of victims and the potential barriers in order that shifts to programme delivery might be made.

Led by Dr Adreanne Ormond, a small, targeted research study has been co-developed with Oranga Tamariki staff working across the policy, research, and practitioner spaces. The project focuses on two sites in New Zealand, including one site where some novel changes have been made to support particular victim needs. As a research project it has gone through Te Herenga Waka—Victoria University of Wellington's ethics approval process.

Following a series of conversations between Centre staff and ACC, a mutually interesting topic was identified. The current disputes resolution pathway is not fit for purpose for ACC's Māori kiritaki (clients). This is particularly noticeable given new developments in ACC such as tikanga-informed case management practice and Kaupapa Māori Navigation Service which is currently under development. This project involved Everard Halbert completing multiple in-person interviews with ACC staff to understand the existing pathway and then outline principles and map some different options. Report back was in the form of a Recommendations Paper.

Research or design projects for funding partners

Copies of reports are available at www.wgtn.ac.nz/restorative-justice/research-evaluation

Organisation	Topic
Oranga Tamariki	Engaging early and effectively with victims of crime Family Group Conferences.
ACC	Recommendation paper for resolution pathways: restorative informed, tikanga approaches.

Commissioned research and evaluation beyond funding priorities

During the last two years other research opportunities have arisen. Two main projects are described below. In addition, the evaluation of a restorative approach to surgical mesh was released.

Porirua evaluation: Restorative justice in cases of family violence and harm—Learnings from the Porirua Model (September 2023)

Principle Researcher: Dr Andrea Păroşanu

This study provides insights into a local initiative in the greater Wellington region coordinating restorative justice with family violence programmes. The study aims to document experiences with the model and reflect on its main achievements, challenges, and implications for future practice. The research was not funded but collaboratively viewed as useful. The design and goals were discussed with Community Law Wellington and Hutt Valley which in turn work with courts, police, family providers, and iwi organisations. Key stakeholders of the project included Community Law Wellington and Hutt Valley, the Porirua District Court, family violence providers, and the Police in Porirua.

Telling it like it is: Māori students experience at tertiary institutions

Principal Investigator, Dr Adreanne Ormond.

This project aims to capture Māori experience of being Māori at Te Herenga Waka—Victoria University of Wellington on media in replacement of the traditional style of literature and conference presentations. This project will provide media documentation of Māori experience at university and create media outputs that target firstly Māori students preparing for university, secondly university lectures, teacher, and wider educational context.

Release of the evaluation of a restorative approach for addressing harm from surgical mesh

In 2019 a restorative process using listening circles was co-designed by researchers and facilitators at the Centre, advocacy group Mesh Down Under and the Ministry of Health. The approach was designed to inform reparation and prevent future harm. The evaluation considered the experiences of 230 people who took part in the circles to see if the project aims were met and if a restorative approach could be used in other health contexts. In 2022, this evaluation report was released.

[Healing after harm: An evaluation of a restorative approach for addressing harm from surgical mesh](#) released 9 May 2022. See also:

- <https://www.wgtn.ac.nz/restorative-justice/research-evaluation/surgical-mesh>
- Citation: Wailling, J., Wilkinson, J., & Marshall, C. (2020). *Healing after harm: An evaluation of a restorative approach for addressing harm from surgical mesh. Kia ora te tangata: He arotakenga i te whakahaumanu* (A report for the Ministry of Health). Wellington, New Zealand: The Diana Unwin Chair in Restorative Justice, Te Herenge Waka Victoria University of Wellington
- News article, 9th May 2022
An evaluation of a restorative process to address harm from surgical mesh.
<https://www.health.govt.nz/news-media/news-items/evaluation-restorative-process-address-harm-surgical-mesh>

International Encyclopaedia of Restorative Justice—the Oceania Regional Volume (due for release in 2024)

Regional editors: Jane Bolitho, William Wood, Juan Tauri, Sarah Roth-Shank

The project began in 2021 and is a huge piece of work involving multiple discussions with other regions, the Global Editor, and authors in our region. It is expected that the Encyclopedia will be an ongoing publication—with updates inserted into the online version into the future.

The goal:

- To collect and ‘systematise’ knowledge of past and ongoing developments at national/regional levels in a way that is as reliable and as complete as possible.
- To undertake this study in a comparative and structured way, so that developments across countries and regions become more insightful.

The Oceania Editorial team includes three New Zealand-based researchers and William Wood from Australia. There are 20 chapters mapping the landscape in Aotearoa, Australia, and the Pacific. The Editors approached authors from all over the field, and have worked closely with them so that final first drafts are complete by the end of 2023.

Project rationale:

By 2020, restorative justice (RJ) has become an international movement, as reflected in local programmes all over the world, and in national policies and legislation in many jurisdictions. The movement has received strong support from regional and international institutions, such as the United Nations.

During the last 30 years, a growing body of theoretical studies and empirical research has accompanied these developments, resulting in a multitude of practice-oriented and scientific publications, including the birth of an international academic journal—*The International Journal of Restorative Justice*—in 2012.

Notwithstanding promising perspectives based on research evidence related to a variety of restorative justice factors both at the level of process and outcomes and the organisational context, important gaps and challenges remain.

These include:

- the lack of knowledge on processes and influences that make restorative justice effective or meaningful for all involved or for particular groups
- the discrepancy between restorative justice aspirations and claims on the one hand and insights into the reality of daily practices on the other hand
- the enormous gap between the potential of restorative justice in terms of number of eligible cases and the figures that are reached in restorative justice programmes in reality
- the (apparently) limited possibilities to substantially include criminal justice actors in such innovative practices
- the lack of knowledge and (practical) expertise on how to build societal support for restorative justice and how to spread restorative justice values and skills into society.

Publications from the Centre during 2022-2023

- Păroşanu, A. (2022). Restorative justice in the context of gender-based violence and harm. In: Gilmour, F., Gibbs, A. (eds.), *Women, Crime and Justice in Context: Contemporary Perspectives in Feminist Criminology from Australia and New Zealand* (pp. 119-133). Routledge.

- Păroşanu, A., Wehipeihana, N. (2023). Einblicke in den Praxisansatz Whakamana Tangata in einer neuseeländischen Jugendstrafvollzugsanstalt und dessen Evaluation – Eine Forschungsnotiz. *Neue Kriminalpolitik (NK)*, 2, 214-219.

-Dünkel, F., Păroşanu, A., Pruin, I., Lehmkuhl, M. (2023). Restorative Justice – Aktuelle Entwicklungen wiedergutmachungsorientierter Verfahren und Maßnahmen in der Strafrechtspflege im europäischen Vergleich. *Neue Kriminalpolitik (NK)*, 2, 146-171.

- Păroşanu, A., Halbert, E. (2022). Restorative-Justice-Entwicklungen im neuseeländischen Strafrecht. *TOA-Magazin*, 2, 29-32

- Păroşanu, A., Lynch, N. (2022). Restorative Justice and Children's Rights – Convergence and Divergence. In: Wolthuis, A., Chapman, T. (eds.), *Restorative Justice and Children's Rights* (pp. 195-209). Eleven International Publishing.

- Dünkel, F., Păroşanu, A. (2022). Restorative Justice in European Youth Justice Systems – contextual, legal, practice related and analytical aspects. In: Wolthuis, A., Chapman, T. (eds.), *Restorative Justice and Children's Rights* (pp. 137-156). Eleven International Publishing.

- Wailling J, Kooijman A, Hughes J, O'Hara J. Humanising harm: Using a restorative approach to heal and learn from adverse events. *Health Expectations* 2022;doi:10.1111/hex.13478 D

- Wailling. J & Kooijaman, A. (2022). Humanising Harm. *Encyclopaedia for Social Justice in Education*. Bloomsbury. USA

RESTORATIVE DESIGN, ADVICE, AND CONSULTANCY

From time to time the Chair and Centre receive enquires for advice, small-mid sized consultancies, and larger scale works such as design-build-evaluate.

Organisation	Topic and task	Date (most recent first)
Methodist Church NZ	Disciplinary Code Review, with a view to moving from punitive to restorative and tikanga based processes. Two-day wānanga. Chris Marshall and Everard Halbert	May 2023
NSW Law reform	Driving causing death roundtable, Jane Bolitho	2023
Resolution Institute	Accreditation pathway for restorative practice in New Zealand	2022-2023
HQSC	Accreditation pathway for restorative practice in the health and disability sector	2022-2023
National Collaborative for Restorative Initiative in Health	A framework to support the health & disability sector respond to health care harm in Aotearoa New Zealand https://www.hqsc.govt.nz/assets/Our-work/System-safety/Restorative-practice/Publications-resources/Envisioning-a-Restorative-Health-System-May-2023.pdf	May 2023
National Adverse Events Policy	Jo Wailling, Iwona Stolarek, Graham Cameron contributed to the National Adverse Events Policy.	2022
Legal Review Secretariat	Daniel Kleinsman led on a Centre Submission to the Independent Review of the statutory framework for legal services in Aotearoa New Zealand.	August 2022
National Sports Tribunal Australia	Jane Bolitho and Karen Vaughan worked on a framework for introducing restorative practices into the new national framework for addressing sporting disputes.	2022
Gymnastics Australia	Jane Bolitho and Karen Vaughan completed a design, monitor, and evaluation of a pilot restorative practice programme addressing historic abuse of gymnasts (mostly as children).	2022-2023
Chief Victims Advisory	Expert review of commissioned report on victim pathways to justice in Aotearoa, Jane Bolitho	April 2022
Australian Institute of Criminology	Expert reviewer for the Australian Capital Territory Restorative Justice Unit Phase 3 Evaluation – Advisory Group, Jane Bolitho	29th April 2022

ENGAGEMENT

The Chair and Centre spend a significant portion of time working in the community. Opportunities to partner or to work alongside other individuals, groups, and agencies is integral to the reach of the Chair/Centre's work.

The National Mediation Conference, September 2023

With Associate Professor Grant Morris from the Faculty of Law at Te Herenga Waka—Victoria University of Wellington, the Chair and Centre staff formed the local 'design committee' for the NMC Conference. The NMC 2023 conference brings together a diverse range of practitioners and researchers, including many First Nations presenters who are actively working in the mediation, dispute, and conflict resolution spheres.

The local design team was responsible for organising speakers into sessions, reviewing proposed presentations, suggesting keynote speakers, finding relevant pre-conference workshops, ensuring the event was culturally responsive, and overall ensuring the conference reflected the vibrancy of the New Zealand conflict resolution landscape.

Approximately 250 people attended the NMC 2023 conference. It was an opportunity to highlight many of the incredible consultants to the Centre such as Taylor Hill (New Zealand Police), Alex Zuur (Manager, Student Integrity, Victoria University of Wellington), Aspen Restorative Consulting, and Dr Karen Vaughan (Hummingbird Effect).

We enjoyed the opening keynote of colleague Dr John Waldon, from the Mānawatu Restorative Justice Trust, and even found musicians with restorative justice interests.

A particular highlight was the opportunity for the Chair to facilitate a conversation bringing researchers, policy makers, and practitioners (from all of the country) into a dialogue, using the recent Ministry of Justice review of restorative justice services as the impetus.

Photo: Opening Waiata, front row: Dr Mike Ross (Te Kawa a Māui), Assistant Professor Grant Morris, Faculty of Law, Matthew Porter, James Shanly, back row: Dr Jane Bolitho, Dr Adreanne Ormond, Te Herenga Waka—Victoria University of Wellington.



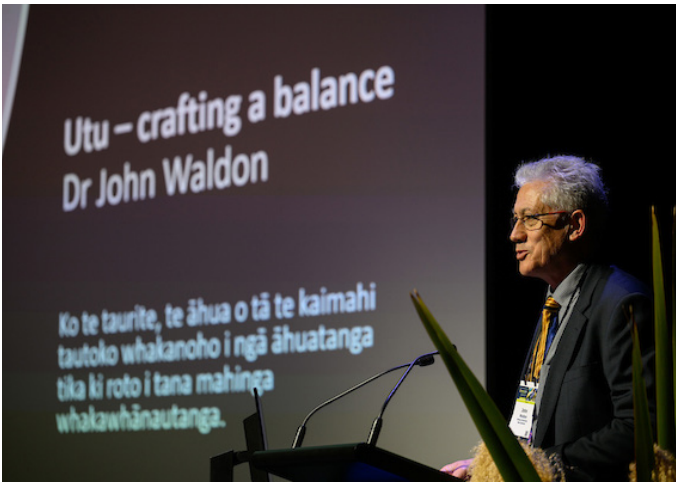


Photo: Dr John Waldon, Keynote presentation.



Photo: Dr Dave Wilson (New Zealand School of Music—Te Kōkī) and band

Photo: Collaborative Conversation/Roundtable at NMC 2023. Dr Jeremy Simons, Te Ngāpara, Penny Shand, Ministry of Justice, Tracey Wakefield, Christchurch Restorative Justice Trust, Jane Bolitho, Taylor Hill, New Zealand Police, Jean Staples, Auckland Restorative Justice Trust, Mary Slater, Wellington Community Law.



International engagement

In 2022, a wonderful opportunity arose with the invitation for a representative of the Centre for Restorative Practice to attend the Maynooth University of Ireland's Summer Institute in Restorative Justice and Design 'Public education—communicating restorative justice' from 16-18 August 2022.

Christina Tay attended the three-day workshop where 29 Fellows from 16 countries around the world met to share ideas. While research clearly illustrates the benefits of restorative justice for its participants, no country has yet realised the full potential of restorative justice. One problem is that restorative justice remains poorly known and understood and, even when explained, its utility can seem counterintuitive to many. Can immersive workshops using techniques from design innovation and restorative practices help us research, identify, and prototype new ways of accomplishing this task?

Photo: Dr Ian Marder with the delegates and Christina Tay for Te Ngāpara Te Herenga Waka—Victoria University of Wellington.



Collaborative opportunities across the globe

Global Advisory Council to Restorative Practices International

Dr Jane Bolitho is on the Global Advisory Council. RPI is a US-based global justice reform association with over 7,000 members and affiliates advocating for the expansion of victim-driven restorative justice.

RJ 4 All

Dr Andrea Păroșanu and Dr Jane Bolitho are on the Editorial Board for the *RJ 4 All* Journal. Further information on how to publish in this journal can be found at www.rj4allpublications.com/editorial-policy/

International Advisory Board Members to the International Journal of Restorative Justice

The inaugural Diana Unwin Chair in Restorative Justice (Emeritus Professor Chris Marshall) and current Chair (Dr Jane Bolitho) sit on the International board; Jane is also on the Editorial Board for the journal. Information on the Journal can be found at www.elevenjournals.com/tijdschrift/TIJRJ/detail

Oceania specialist network for sexual violence and restorative practice

The Chair was part of the formation of a new trans-Tasman network that supports those working to use restorative justice practices after sexual violence. The network was established in 2021 as a partnership between Project Restore (New Zealand), Te Ngāpara Centre for Restorative Practice (Te Herenga Waka—Victoria University of Wellington), Centre for Innovative Justice (RMIT University Australia) and Transforming Justice Australia.

Visiting scholar to Korean Institute of Criminology and Justice in Seoul, Dr Andrea Păroșanu

**Restorative Justice
Developments
in New Zealand**

Dr. Andrea Păroșanu
Senior research fellow
at Te Ngāpara Centre for Restorative Practice,
Victoria University of Wellington, New Zealand

KICJ 한국형사법무정책연구원
Korean Institute of
Criminology and Justice

제6회 열린포럼

**주제 Restorative Justice
Developments in New Zealand**
일정 2023. 5. 17.(수), 10:30~12:00
**장소 한국형사법무정책연구원 12층 운영회의실
& Zoom 하이브리드 방식
(좌측 QR코드 스캔)**

A summary of international speaking/participation engagements 2022-2023

Organisation	Topic	Date (most recent first)
South Australian Centre for Restorative Justice	Guest panellist on the frontiers of restorative practice, hopes and challenges.	November 2023
European Society of Criminology	Andrea Păroşanu Member of the Restorative Justice Working Group	September 2023
European Criminology conference	Encyclopaedia Panelist, Florence, Andrea Păroşanu	September 2023
ABC TV <i>The Drum</i>	Panellist, sexual violence alternative pathways to justice	August 2023
Restorative Justice Consultation	NSW Law Reform Commission and Sentencing Council report on serious road crime, applicability of RJ, rights of victims, their families and the criminal justice system	July 2023
Korean Institute of Criminology & Justice Seoul	Guest lecture, Andrea Păroşanu	May 2023
Australian Catholic University and Brawijaya University (Indonesia)	Koneski Expert Reference group. "Using Restorative Justice Techniques to Build Resilience and Address Climate Change Harms in Indonesia" (successful grant applicant)	August 2022
Law School Sydney University	Reflecting on 25 years of the <i>Young Offenders Act</i> guest panellist, public seminar series.	May 2023
ANZSOG Executive Masters of Public Administration	Governing by the Rules guest lecture: Restorative Justice Practices: Concepts and Applications	May 2023
Centre with HQSC	International symposium restorative health system	March 2023
Kempe Center's 2022 International Virtual Conference: A Call to Action to Change Child Welfare	Panellist on Restorative Practices in Child Protection, with Paul Nixon	October 2022
World Indigenous Peoples Education Conference, Adelaide, Australia	Adreanne Ormond presentation	September 2022

Organisation	Topic and task	Date (most recent first)
Revisoning education in Oceania: Walking backward into the future, together National conference at Lautoka Fiji	Adreanne Ormond Co-convenor and presenter Oceania comparative and international education (OCIES)	November 2022
Maynooth University Summer School	Christina Tay RJ Three-day Workshop	August 2022
Daniel Kleinsman	"Pseudo-solidarity and hate", Australian Hate Crime Network	May 2022
European Forum for Restorative Justice Conference, Sassari	Andrea Păroşanu - Two presentations	June 2022
BMJ/IHI International forum Sydney Australia	Presentation: Wailling, J., Cameron, G., Tilah., C. and Gunther, H. "Ara mai he tete kura: Restorative responses after healthcare harm"	April 2022
In collaboration with Project Restore, Open Circle, TJA	Inaugural meeting of the Oceania Specialist Network for restorative practice addressing sexual harm	March 2022
Restorative Justice Pedagogy Network	Workshop, Participatory and experiential learning in restorative education	February 2022
Swedish magazine, interview with Christoper Holmbacke	Editor ETC nyhetsmagasin, interview on restorative justice and sexual offending.	February 2022

National/internal engagement and speaking opportunities

Over 2022-2023 the Chair and Centre have enjoyed many opportunities to share knowledge, advocate, and educate about restorative practice within New Zealand. We actively look for collaborative opportunities including joining networks and accepting invitations to speak at local community events.

National Collaborative for Restorative Initiatives in Health

The Centre supported the emergence and development of a National Collaborative for Restorative Initiatives in Health and we were pleased when this had grown to such an extent that it was able to become independent in 2023. The goal of the Collaborative is to nurture and guide the development of restorative initiatives within the health and disability system. It is made up of representatives from national agencies within the health and disability system, kaumātua and kuia, as well as consumers and clinicians who have lived experience of healthcare harm.

The Solicitor-General's review of the Solicitor-General's Prosecutorial Guidelines

Participation in the Wānanga Tuatahi and Wānanga Tuarua with Ināia Tonu Nei and the Solicitor-General's review of the Solicitor-General's Prosecutorial Guidelines. This was an important opportunity to discuss things like the needs of victims and decisions to prosecute (or not), alternatives to prosecution, awareness of neuro-disability and whether one size fits all is best or should it vary by type of offending or attributes of defendants (such as young people)?

Photo: Participants in the Wānanga participants, 2022 with Dr Jane Bolitho for the Centre.



Te Herenga Waka—Victoria University of Wellington Employee Advisory & Resolution Service – Te Rauawa (EARS service)

A core part of the Centre's contribution to the University is the management and operationalisation of the EARS Service. EARS Te Rauawa was established by Jon Everest in 2019 (at that time working with the Chair) under the Māori principle of kaitiakitanga, in accordance with the core principles of the International Ombudsman Association, to provide support that is impartial, confidential, informal, and independent from the University's Human Resources and management system.

In 2021 the EARS service moved from a pilot scheme to an embedded component of the University's framework supporting staff wellbeing.

The Chair holds a contract to manage and deliver the Service. They must appoint and work closely with a Service Director (conflict resolution practitioner with restorative skills) to ensure the service is accessible, effective, and providing value to the University. Together the Chair and Director promote the service reporting to an external Oversight Committee.

Since 2022 there have been three Service Directors with Wendy Li and Christina Tay both resigning to move away from Wellington. Everard Halbert enjoyed a secondment into this position from January to August 2023 but has since returned to New Zealand Police. The Centre is looking forward to working with new Director Ava Gibson beginning October 2024.

The Chair is also responsible for hiring a small panel of external mediators and facilitators who support the Director to deliver the service. There are currently eight members of the panel.

Mānawatu and RPA Restorative Justice Conference November 2022

It was a wonderful experience to take part in this conference as a keynote speaker and then on a Q and A facilitated panel.

- www.stuff.co.nz/national/300741888/justice-experts-discuss-how-to-bring-balance-to-the-court-process
- www.pressreader.com/new-zealand/manawatu-standard/20221119/281573769690337

Photo: Mike Hinton, Restorative Practices Aotearoa, Judge Jill Moss, Ruth Money, victim advocate, and Dr Jane Bolitho, Diana Unwin Chair in Restorative Justice formed a panel to discuss restoring balance to crime and justice (Warwick Smith, Stuff 18.11.2022)



Innovative Responses to Sexual Violence

Victoria University of Wellington Lunchtime seminar and book launch

Another highlight of the year was a lunchtime seminar hosted by the Victoria University of Wellington Law Faculty. Professor Tinsley facilitated this panel exploring our research and perspectives on sexual harm, the criminal justice system and alternate pathways.

There was the opportunity for audience Q and A and discussion of the recent theatre production *Prima Facie*. It was also an opportunity to launch Dr Claire Bayliss's new book *Dice*.

Photo: From left: Māmari Stephens, Dr Kay Stuart, Dr Jane Bolitho, Dr Danica McGovern, Dr Claire Baylis, Professor Yvette Tinsley. *Innovations in justice* seminar on sexual violence, Faculty of Law, 2023.



A summary of national speaking engagements or hosted-dialogues 2022-2023

Organisation	Topic and person	Date (most recent first)
Te Herenga Waka— Victoria University of Wellington Te Ngāpara	Virginija Klimukiane, PhD, Vilnius University Lithuania. Emerging adulthood in prisons	December 2023
Te Ngāpara	Marian Van de Venn, PhD Innovations in Correctional policy in the Netherlands and New Zealand	November 2023
Te Ngāpara	Dr Amanda Wilson, Leverhulme Trust Fellow at the University of Warwick's Law School. Time to Get (Ethically) Real: Reconciliatory Restorative Justice	Lunchtime seminar September 2023

A summary of national speaking engagements or hosted-dialogues 2022-2023

Organisation	Topic and person	Date (most recent first)
NMC conference	Roundtable: past, present and future of RJ in Aotearoa, NMC Conference	September 2023
Te Herenga Waka— Victoria University of Wellington Faculty of Law	Innovative justice responses to sexual offending, lunchtime seminar & book launch, invited panellist Dr Jane Bolitho	August 2023
Te Herenga Waka— Victoria University of Wellington Te Ngāpara	Dr Caroline Lennette Associate Professor, School of Social Sciences, and Deputy Director of the Big Anxiety Research Centre at UNSW, Sydney	April, 2023
Te Ngāpara	Dr George Argyrous, Head, Measurement, Evaluation and Learning, Paul Ramsay Foundation. An Evaluator's Toolkit	February 2023
Te Ngāpara	National Collaborative for Restorative Initiatives in Health Care Hui	November 2022
Te Ngāpara	Dialogue with guest Tarjia Saastamoinen, Group Manager, Families, Department of Social Services, Canberra	November 2022
Te Ngāpara	Hosting Shadow Minister for Health and Community Wellbeing (Australia), Elizabeth Kikkert Christina Tay met with Elizabeth (who has family in Tonga) regarding her portfolio on children, young people, families and Family Group Conferences	July 2022
Restorative Justice Services, Ōtautahi Christchurch	Guest speaker Christchurch AGM	July 2022
Victim Support New Zealand	"The Impact Statement" Podcast. Podcast guest Dr Jane Bolitho with Dr Petrina Hargrave. Listen here: https://www.victimsupport.org.nz/impact-statement-podcast#	July 2022
Te Ngāpara	National Collaborative for Restorative Initiatives in Health Care Hui	March-April 2022
Te Ngāpara	Hosting Dr Tim Draycott (UK medical doctor and Director of Obstetrics). Introduction to restorative practices.	July 2022
WorkSafe New Zealand	Restorative systems presentation, Jo Wailing, Everard Halbert, Jane Bolitho	April 2022

KNOWLEDGE EXCHANGE

Teaching and related activities

- **CRIM330 Restorative Justice in Practice**
This paper was taught in 2021 and 2022 with course enrolments of approximately 75-100 students. In late 2021 this elective course became a permanent annual offering in the criminology degree at the University. The title was changed to *Critical Issues in Restorative Justice*. This is a final year course for undergraduate students taught in summer trimester as an intensive.
- **Establishment of the Kaupapa Māori Reading Group** within the Centre, led by Dr Adreanne Ormond, monthly meetings June 2022-ongoing.
- **Formal review of the Graduate Certificate in Restorative Justice**
The Chair completed review documentation for the University procedures in early 2022, however all decisions have been paused until March 2024 due to the revenue crisis at the University.
- **Waking up to Whiteness:** Co-facilitated two-day workshop on racial literacy designed and delivered by Dr Adreanne Ormond and Madeleine Taylor (People Skills Consulting). October 2022-ongoing.
- **Three months online module** *Intro to restorative justice*, Ruhr University Bochum, Germany. Andrea Păroșanu.

Training

- **Restorative Foundations**—pilot last quarter 2023.
- **Restorative Foundations and Restorative Responses (Health and Disability)**
Two micro-credentials focusing on the use of restorative practice in health and disability settings were created. In 2023, four cohorts of 20 participants have completed the Foundations and then Responses units (total 160 participants, supported by HQSC).

In addition these courses have been open to the public, with 75 health sector participants completing these units—in total 280 participants. The two micro credential courses run in two modes either face-to-face or online.

A wonderful and unanticipated impact of the micro-credentials (health & disability) was a new community of practice emerging organically with motivated people supporting a continuation of dialogue into 2023.

- **An Advanced Restorative Skills course** – designed in partnership with Kirsty Ferguson (one of the Centre’s EARS Facilitators). A one-day skills-based course for participants that have completed the micro-credentials and are looking for the next step towards practising (20 participants in 2022 and 20 predicted in 2023).


Sample of positive participant feedback
(provided by Kāpuhipuhi Wellington UniProfessional)

- “The restorative foundations and restorative responses micro-credential course challenges how people currently view harm in healthcare and how it could be different in the future. By clearly establishing the foundations of restorative practice and hohou te rongopai the responses are well informed and offer a much better way to viewing harm and the opportunity to learn, heal, and improve.”

“Whilst I had some understanding of this before I started the course it consolidated my thinking and enabled me to incorporate changes within my everyday mahi. I recommend the micro-credential to anyone who works within the healthcare environment.”
- “The course materials provide an excellent introduction to understanding restorative approaches. The online modules are excellent, curated presentations of the literature in very manageable units. The webinars are a good combination of brief didactic, group discussion and small group experiential learning.”
- “Restorative Foundations and Restorative Responses is an in-depth look into an alternative solution to addressing harm. This solution draws on ancient wisdom and is being adopted across the world and in multiple settings. If you would like to understand more of how this people-centred approach could benefit your organisation then make the commitment to undertake this learning. The facilitators and contributors to this kaupapa have genuine real-life experience to draw upon. Highly recommended.”

Theory, values and principles of restorative practice in a health system context and a Tiriti o Waitangi framework.

RIGHT FOR: Anyone working in or with the health and disability sector.



Restorative Foundations: Health and Disability

<p>COURSE OVERVIEW</p> <p>WHAT YOU'LL LEARN</p> <p>COURSE OUTLINE</p>	<p>FURTHER INFORMATION</p> <p>START DATES</p>
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Course Overview

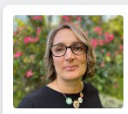
Te tiro whakamuri kia haere whakamua

We will look back to what has occurred in the past to gain the wisdom to move forward into our future.

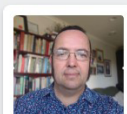
In this micro-credential course, you will learn about the theory, values, and principles of restorative practices within the health system context and a Tiriti o Waitangi framework. You will consider how restorative practice and hohou te rongopai (peacemaking from a Māori worldview) might be applied in your own health setting.

This micro-credential (5 points) has been developed by Te Ngāpara Centre for Restorative Practice, Victoria University of Wellington in partnership with the Health Quality & Safety Commission and the

COURSE FACILITATORS:






Jo Wailling



Graham Cameron

PROUDLY BROUGHT TO YOU IN PARTNERSHIP WITH:

<https://wellingtonuni-professional.nz/micro-credential-restorative-foundations-health-and-disability/>
(accessed 19 Sept 2023)

Mentoring researchers/student support

A University-based Centre offers fertile ground for the support of emerging scholars, new researchers, and postgraduate students. Formal and informal supervision is an important component of the Centre's work.

Supervision of research students

Candidate	Programme	Topic	Completion/ Predicted	Centre Supervision
Jo Wailling	PhD	A critical examination of a restorative approach to health harm	2023	J. Bolitho
Daniel Kleinsman	PhD	How restorative principles and practices can enhance legal and institutional responses to hate-motivated crime	2026	J. Bolitho
Matthew Porter	PhD	Disproportional outcomes in care and protection FGC: an appreciate inquiry	2026	J. Bolitho
Yana Geary	PhD	Police integrity systems: a mixed-method study examining the nature of citizens' complaints and internal complaints management within New Zealand police	2027	J. Bolitho
Anaseini Nuku	Master of Public Policy	Mental health: bridging the intergenerational gap between Tongan parents and their children	2023 – completed	J. Bolitho
Sibylla Scott	PhD Pacific Studies	Waka and oceania ontology as a decolonising methodology	Ongoing	A.Ormond
Hope Tioro	MA	Māori caregivers of whanau and their experience within health services	Ongoing	A.Ormond
Six students	MA	Various	Ongoing	A. Păroşanu

Doctoral examinations

- Daye Gang, “Restorative Justice Processes for Survivors of Sexual and Family Violence”, School of Public Health and Preventive Medicine, Monash University Melbourne Australia, 2023.
- Stephanie Worboys, “Just forgiving, An Examination of the Relationship between Justice and Forgiveness”, Te Herenga Waka—Victoria University of Wellington, 2023.

Exchanges, secondments and collaborations

- Daniel Kleinsman (Research Fellow at the Centre 2021–April 2023) was offered a three-month secondment to Deakin University Australia to work on “Mapping the scientific knowledge and approaches to defining and measuring hate crime, hate speech, and hate incidents” August 2022–December 2022.

Daniel benefited from working directly with a large, multi-disciplinary team of researchers though the task was a huge one. An early protocol available on the study is online: <https://onlinelibrary.wiley.com/doi/10.1002/cl2.1228>

CENTRE OPERATIONS

Staff overview

Associate Professor Bolitho heads a small group of staff within the Centre for Restorative Practice and associated services (such as the team of expert facilitators on the Employee Advisory and Resolution Service). The Chair works in collaboration with a small number of external experts who advise on an as-needed basis: Christina Tay, Karen Vaughan (Hummingbird Effect).

Staff at the Centre for Restorative Practice

Active	Role title	Date
Dr Adreanne Ormond	Senior Lecturer seconded from Faculty of Education Victoria University of Wellington	2021-2025
Dr Andrea Păroșanu	Senior Research Fellow	2016 - current
Dr Jeremy Simons	Senior Research Fellow	2023-current
James Shanly	Research Fellow	2023 - current
Ava Gibson	EARS Service Director	Beginning late 2023

Staff at the Centre for Restorative Practice

Prior appointments	Role title	End date
Everard Halbert	EARS Service Director & Senior Practice Consultant	August 2023
Daniel Kleinsman	Research Fellow	April 2023
Jo Wailling	Senior Research Fellow	March 2023
Iwona Stolarek	Senior Research Fellow	February 2023
Graham Cameron	Senior Research Fellow	December 2022
Christina Tay	EARS Service Director	December 2022
Nandita Reddy	Administrator	February 2023
Chris Marshall, PhD Emeritus Professor	Professorial Fellow	February 2023

University support

The work of the Chair and the Centre could not happen without the support and engagement from many other people within the University. These include but are not limited to:

- Professor Jane Bryson, Dean of the Wellington School of Business and Government (WSBG)
- Professor Karl Lofgren, Head of School of Government
- School of Government Manager Lyne Todd and Senior Administrator Robyn McCallum
- Matthew Plummer, Research Office
- Victoria Beckett, Senior Development Manager, Development and Alumni Relations
- Tania McGowan, General Manager Kāpuhipuhi UniProfessional
- Kartik Nagarajan, Business Development Manager, UniVentures
- WSBG Communication, Marketing and Engagement Team

Visitor appointments

The Chair and Centre enjoy hosting national and international guests and are committed to supporting international students from abroad during postgraduate study.

Person	Role	Timeframe
Virginija Klimukiane, PhD Vilnius University Lithuania	Visiting scholar	December 2023
Marian Van de Venn, PhD	Visiting scholar, Ministry of Justice and Security, The Hague	September-November 2023
Amanda Wilson, PhD, Leverhulme Trust Fellow at the University of Warwick's Law School	Visiting scholar, seminar entitled "Time to Get (Ethically) Real: Reconciliatory Restorative Justice"	September 2023
Owen Garret-Gast	Morehead Cain Scholar, USA	June-July 2023
George Argyrous, PhD Head, Measurement, Evaluation and Learning, Paul Ramsay Foundation.	Visiting scholar, workshop series "Introduction to evaluation".	1st February- 1st March 2023
Allison Reilly	Morehead Cain Scholar, USA	May-July 2022
Professor Maui Hudson, University of Waikato	Invited guest speaker on the 'negotiated space'	March 2022

Staff professional development and team building

In April 2023 the Centre hosted Dr Caroline Lennette. Caroline is an Associate Professor in the School of Social Sciences and the Deputy Director of the Big Anxiety Research Centre at the University of New South Wales in Australia. She is a leading interdisciplinary researcher focusing on participatory methods and social justice informed-research, especially with refugee-background co-researchers.

Caroline facilitated three workshops: a masterclass for early career academics and postgraduates, a workshop on 'the politics of participatory action research' and a final session on 'co-writing in participatory research.' These events were open to anyone at the University and marketed to our sector funders with the Ministry of Justice taking up this opportunity.

Professional development completed 2022-2023

Course	Leads	Date
Waking up to Whiteness	Madeleine Taylor and Adreanne Ormond	October 2023
Introduction to Circle Practice	Aspen Restorative Consulting	June 2023
Participatory action research: a method and framework for decolonising research	Associate Professor Caroline Lennette	April 2023
The evaluators toolkit	George Argyrous, PhD, Head, Measurement, Evaluation and Learning, Paul Ramsay Foundation	February 2023
Completion of training workshops on Tūhono Māori Dispute Resolution and Restorative Practices for Transforming Workplace Culture	Daniel Kleinsman	August 2022

CONTACT



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VICTORIA UNIVERSITY OF
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Te Ngāpara
Centre for
Restorative Practice



**CAPITAL THINKING.
GLOBALLY MINDED.**
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