

FACULTY OF HUMANITIES AND SOCIAL SCIENCES

Centre for Academic Development

POSTGRADUATE CERTIFICATE and POSTGRADUATE DIPLOMA IN HIGHER EDUCATION LEARNING AND TEACHING HELT 501 FOUNDATIONS IN HIGHER EDUCATION LEARNING AND TEACHING 30 POINTS

TRIMESTER 2 2015

Important dates

Trimester dates: 13 July to 15 November 2015 **Teaching dates:** 13 July to 16 October 2015

Mid-trimester break: 24 August to 6 September 2015

Last assessment item due: 2 November 2015

Study period: 19-23 October 2015

Examination/Assessment Period: 23 October to 14 November 2015

Note: students who enrol in courses with examinations must be able to attend an examination at

the University at any time during the scheduled examination period.

Withdrawal dates: Refer to www.victoria.ac.nz/students/study/withdrawals-refunds. If you cannot complete an assignment or sit a test or examination, refer to www.victoria.ac.nz/students/study/exams/aegrotats.

Class times and locations

Seminar times: Wednesday 2.00-5.00*

Seminar venue[s]: 10WTA 201

Names and contact details

Course Staff	Offices at 10 Waiteata Rd	Phone (463-)	Office Hours
Bernadette Knewstubb, Course Co-coordinator	Room 106	6416	To meet with teaching staff, please email or call for an
Dr Amanda Gilbert Course Co-coordinator	Room 102	5927	appointment.

^{*} Note the first class for the trimester will be held from 1.00-5.00 on Wednesday July 15, in room 10WTA201

Dr Irina Elgort	Room 107	5970	
Dr Meegan Hall	Room 202	5793	
Dr Stephen Marshall	Room 105	5205	
Ms Anna Nguyen, Administrative Assistant	Room 205	9786	Monday - Friday, 9.00am - 4:30 pm

Communication of additional information

All formal notices relating to this course will be posted on the Blackboard website, as of Friday 10th July 2015. Because we meet face-to-face only once a week, it is critically important that all participants log on and check for announcements on a regular basis, at least twice each week.

Final grades may be obtained from central student records via the Internet. An announcement will be posted in Blackboard later in the trimester with more details.

Prescription

Using the theme of Ako - the interrelatedness of teaching and learning - participants will evaluate the explanatory power and practical applications of higher education theories and research for understanding and improving teaching effectiveness and learning outcomes. Assessment includes reflective evaluation of teaching and curriculum design.

Course content

Foundations of Higher Education Learning & Teaching (Foundations) is a postgraduate course that engages participants in a critical examination of current theories and related research – from psychology, cognitive science, education, and other disciplines – on effective teaching and learning in higher and tertiary education. Participants will evaluate the potential explanatory power and practical applications of the theories and research examined in order to better analyse, understand, and improve their own teaching effectiveness and their students' learning outcomes.

The two main products to be assessed are: (1) a reflective, scholarly essay on the potential relevance of specific theories and research studied to the participant's teaching practice; and (2) a report on the alignment of objectives, assessment and teaching-learning activities for a course taught by the participant.

Note: Foundations (HELT 501) is designed as the first (30-point) course in the 60-point Postgraduate Certificate in Higher Education Learning and Teaching, or 120-point Postgraduate Diploma in Higher Education Learning and Teaching. Successful completion of HELT 501 is required for entry to HELT 502, HELT 503 and HELT 504.

Course learning objectives (CLOs)

Students who pass this course should be able to:

- 1. Evaluate within specific disciplinary contexts, key theories, research and policies related to teaching and learning in higher education.
- 2. Apply various teaching and learning approaches and methods, and creatively adapt these to their specific educational contexts.
- 3. Apply reflective practice and external evidence to assess and improve teaching quality

HELT 501 and the Graduate Profile for the Postgraduate Certificate in Higher Education Learning and Teaching

Below is the current Graduate Profile for the Postgraduate Certificate in Higher Education Learning and Teaching with the HELT 501 Course Learning Objectives mapped to appropriate attributes

Graduate attributes for the Postgraduate Certificate in Higher Education Learning and Teaching	HELT 501 CLOs
Ability to critically evaluate professional teaching practice;	CLO 3
Effective employment of research-based approaches to enhance decision-making in teaching;	CLO 1, 2, 3
Effectiveness in promoting and assessing student learning;	CLO 1, 2, 3
4. Ability to design/redesign courses to better promote learning;	CLO 2
5. Skills in critically evaluating relevant research literature, major education theories, in relation to their own teaching practice;	CLO 1
6. Advanced skills in adapting new techniques, methods, and research findings, to one's own academic discipline, teaching context, and students' needs;	CLO 2, 3
7. Skills in articulating their own teaching philosophy to students and colleagues, and in providing effective feedback on the learning and teaching of colleagues and peers;	CLO 3
Developing skill in leading academic quality enhancement within their context(s);	
9. Understanding of the relevant characteristics of learners, dimensions of learner diversity, and effective teaching methods for diverse student populations in NZ higher education.	CLO1, 2, 3

Teaching format

Learning materials for this course are delivered in four complementary ways: through (i) whole-group seminar meetings; (ii) at least two individual and/or small team appointments with teaching staff; (iii) assigned readings from the required, provided, and suggested texts; and, (iv) resources provided through the (Blackboard) course website. Active participation in the whole-group seminar meetings is essential and expected. Each method is important and participants are expected to use each resource fully to achieve the course objectives.

Mandatory course requirements

In addition to achieving an overall pass mark of 50%, students must:

- 1. Achieve at least 40% in all required assessment components
- 2. Attend at least eight of twelve seminar sessions, including the first session

Any student who is concerned that they have been (or might be) unable to meet any of the MCRs because of exceptional personal circumstances, should contact the course coordinator as soon as possible.

Workload

This is a 30-point Masters level course. As each point is the equivalent of approximately 10 hours of student work, you can expect to spend approximately 300 hours on the course including our class meeting times, weekly preparation and assignments.

Time spent on the course outside of class meeting times will include activities such as the following: reading the required and suggested texts; preparing your Session Preparation Assignments (SPAs); researching, drafting and revising your Reflective Essay and Curriculum Development Assignment; engaging in peer observation and reflection; making posts on the Blackboard website and responding to others' postings; and meeting with the course coordinator or other teaching staff at least twice.

Assessment

As	ssessment items and workload per item	Time required*	%	CLO(s)	Due date
1	Session Preparation Assignments (SPA) (6 @ 4% each)	7 hours x 6 SPAs	24%	1, 2, 3	See below
2	Reflective Essay (RE) (4000 words)	45 hours	30%	1, 3	By September 21
3	Peer Observation Partnership (POP) (x 2 reports) (1500 words)	20 hours	16%	3	By October 12
4	Curriculum Alignment Assignment (4000 words)	45 hours	30%	1, 2, 3	By November 2

^{*} Please note: the hours required for each assignment are notional, based on the reading, preparation, drafting and feedback time on average. The time required allows you to plan when you should begin your assignment, rather than acting as a fixed time.

ASSESSMENT AND MARKING CRITERIA

There are four assessments (including weekly Session Preparation Assignments) in HELT 501. These are designed to support your reflection and theoretical understanding of your teaching approaches and curriculum practices.

1. Session Preparation Assignments (6 weekly @ 4%)

Each week, you will be required to respond to specific questions and reflective prompts, relating to the readings and topics for that session.

2. Reflective Essay (30%) Draft due 21 August. Final essay due 21 September

Drawing on SPAs through the course, readings that you find useful, and other sources of critical reflection, write a reflective essay which connects your teaching philosophy and practice with relevant theory and research from higher education.

Two good starting points for your DRAFT reflective essay will be the successful teaching experience vignette you wrote for SPA #1, the models in SPA #2, and theories you completed for

SPA #3. In your draft RE, you should aim to connect your values and beliefs about university teaching and learning (expressed in SPA #2 and #3 particularly) with:

- a) relevant literature (theory and research) from higher education (try to make at least 4 connections to the literature),
- b) at least one piece of relevant literature from your own discipline and/or related disciplines,
- c) illustrative examples of your teaching practice, and
- d) evidence of your theory-in-practice.

That evidence can/should take many forms – statements in your Course Outline, assignments, assessments, examples of student work (Human Ethics Committee restrictions may apply), reports from course or personal teaching feedback, video clips, and so on. It's probably best to be inclusive, at this point, and to leave the pruning and editing for later drafts. The grading rubric for the RE (attached) may help you to make the connections above.

This first draft of your Reflective Essay should be somewhere in the range of 4-6 pages in length – but feel free to ignore that guideline. Please post your draft Reflective Essay on your blog by Tuesday18th, at the latest. You will receive feedback on this draft after the trimester break which you can choose to use to further refine your essay for final submission.

3. Peer Observation Reports (2 @ 8%) due 12 October

You will be paired with another member of the class to conduct a structured peer teaching observation. The process, undertaken over several weeks, consists of the following steps:

1) Plan timeline

Meet briefly with your partner (or communicate via phone or email) to establish a timeline for your teaching observations. You will need to book the following appointments between now and early September:

- 30-60 minutes each for a pre-observation discussion
- At least one hour each for a teaching observation
- 30-60 minutes each for a post-observation discussion.

We recommend that you do not double up your pre- or post-observation discussions; it's best to allow each meeting to remain focussed on just one person's teaching.

2) Pre-observation meeting

Try to draw out as much information as possible about your partner's teaching, from the 'big picture' issues (Why are you teaching? What are your overall aims when you teach on this course? and so on) to the minutiae (How do you prepare for each lecture? Why do use Powerpoint rather than the document camera? and so on). Ask your partner to define four or five issues on which

s/he would particularly like feedback. Check the observation sheet to see which categories you want to focus on in your own teaching observation

3) Teaching observation

When you attend your partner's lecture, or work through a set of materials (e.g. assignments, websites, etc.) use the POP Observation Sheet to guide your observations, but do not feel limited by these categories. You should aim for a mixture of description (what you observed) and commentary (your opinions and suggestions).

4) Partner report

After the observation, but before the post-observation meeting, write a 1-2 page report for your partner, incorporating both description and commentary, and paying particular attention to the issues/questions that guided the observation. Include some pats on the back ("Here's what I think you do really well") as well as questions, observations, suggestions designed to push your partner's teaching in new directions ("What if you were to try...?"). This is a private report that will be seen only by your partner and the HELT lecturers. You may decide to simply fill in the categories in the Peer Observation form with a final comment, or to write a separate report. A separate report shouldn't be more than about 1000 words and might address some or all of the following:

- 1. A context paragraph:
 - who you were observing, what they were teaching, who they were teaching, how many in the class, learning objectives for the class, what kind of teaching (lecture, tute, one-to-one, etc)
- 2. What questions you were asked to focus on by the person you were observing
- 3. Your observations and evaluation of how the class went in terms of those categories: were the class engaged, did you feel it was well structured, in what ways did it achieve the stated goals?
- 4. Any feedback to the person you observed relative to their own feelings about the class. What might you want to say tell you that the teacher might not have picked up on themselves?

 comments that reassure the teacher about things that they seem concerned about, suggestions for developing teaching in future (i.e. useful advice)
- 5. Conclude with a sentence or two about how you found the experience of observing a colleague and providing feedback peer feedback (e.g. what did you gain from the experience?).

5) Post-observation meeting

Start with the "General Reflection Questions" on the POP Post-Observation Discussion and Reflection Prompts Sheet. Let your partner talk first, before offering any feedback. Then, talk your partner through a draft version of your private report. Allow time and space in the conversation for your partner to respond to your observations and reflect on possible changes to his/her teaching practice.

After the post-observation meeting for your own teaching draft a reflective report, outlining what your initial questions were, what you felt about the teaching episode/materials, and what you

learned from your partner's comments and the experience of peer observation overall. A typical structure for this report might look something like this:

- 1. A context paragraph:

 who you were teaching, what you were teaching, how many in the class, your learning objectives, what kind of teaching (lecture, tute, one-to-one, etc)
- 2. What questions you had asked your peer to focus on, and maybe why
- 3. Your own evaluation of how the class went in terms of those categories:

 were the class engaged, did you feel it was well structured, in what ways did it achieve your goals? (a bit like a critical incident analysis from the start of the year).
- 4. What did your peer observer tell you that you might not have picked up on yourself? comments that reassured you about things that you were perhaps concerned about, or suggestions the peer observer made that you hadn't thought about but might in future (i.e. useful advice)
- 5. Conclude with a sentence or two about how you found the experience of being observed and getting peer feedback that is different from simply using student evaluations.

[After the post-observation meeting, revise your Reports, if necessary, and email them to your partner, cc'ing Bernadette by **October 12** at the latest].

4. Curriculum and Development Assignment (30%) due 2nd November

The presentation of this assignment is negotiable. You might choose to present a written report (approximately 4000 words), a class presentation (to be delivered in class on October 7 or 14), a

poster, with short written abstract, or in any way you feel best depicts a view of your curriculum. Please let the coordinator know your preference by week eight (9 September).

Course Description and Learning Objectives

In one paragraph describe what the course is intended to achieve. Also provide the learning objectives in priority order.

Student Profile

Describe the profile of the students who take this course, attempting to capture the diversity of students not simply averaging them into a generic student.

Programme Profile

Describe the relationship of this course to other courses within a relevant programme of study undertaken by students. Explain how this course will build upon specific elements of preceding courses and how it will be built upon by subsequent courses within the programme of study.

Course Design

Analyse and critique how the design of the course supports student achievement of the course learning objectives within the context described above. You should consider how the course activities help teaching staff and students identify preparedness for the course, how students are provided with opportunities to practice key elements and receive formative feedback, and how the assessment activities generate evidence of student achievement aligned to the learning objectives. This discussion should be as specific as possible, using material from the course, and if possible should identify a relevant disciplinary paradigm within which it operates.

If appropriate, consider ways in which the design could be improved to provide a stronger set of activities and potentially improve student outcomes.

SPA Grading Rubric - (24% of Course Grade - 6 @ 4% each)

Student Name: Date:

SPA #	Criterion	Weight	Meets or exceeds all criteria	Meets most criteria	Fails to meet criteria	Unfinished or Not submitted
	Responds to specific SPA questions/prom pts based on readings and reflections on practice Provides useful engaged feedback to other students	4%	Shows reflective engagement with the activity, relates own practice to readings and responds to postings by others when possible	Shows evidence of having completed readings. Description of own activities but may not show strong relationship between readings and own activity Or exceeds expectations in own work but does not respond to work of others	Evidence of misunderstanding of the task. Little or no relating of readings and own activities within the SPA. However clear that an attempt has been made to engage with materials	
			4	2-3	1	0

Reflective Essay Grading Rubric (30% of Course Grade)

Student Name	 Date
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Criteria	Weight	Meets or exceeds all criteria	Meets most criteria	Fails to meet criteria
Clear Goals	20%			
Presents a coherent expression of teaching philosophy, theory and/or model.				
Adequate Preparation	20%			
Engages critically with and makes clear connections to relevant research and practice literature.				
Appropriate Methods	15%			
Provides clear connections between teaching & learning philosophy/theory and teaching practice.				
Significant Results	15%			
Selects appropriate examples and provides suitable evidence from own practice.				
Reflective Critique	20%			
Demonstrates thoughtful meta-analysis of own teaching and learning philosophy and practice.				
Effective Presentation	10%			
Synthesizes ideas in a clearly structured and coherently written essay, adhering to conventions of scholarly writing (i.e. language, referencing, and presentation).				
Final Grade				

Peer Observation Partnership Report Grading Rubric (16% of Course Grade)

Student Name	 Date

Criteria	Weight	Meets or exceeds all criteria	Meets most criteria	Fails to meet criteria
Peer Observation Process Conducted	15%			
You should have met and observed each other's teaching at least once.				
Report Provided to Partner (and cc'ed to Course Coordinator)	15%			
The report should offer a thorough, useful and thoughtful commentary on your partner's teaching				
Personal Report Submitted to Course Coordinator	60%			
The report should be a self-reflective account of your experience that demonstrates critical engagement with related course materials such as readings, handouts and seminar discussions (see POP assignment description for more guidance on this report)				
Reports adhere to scholarly conventions	10%			
Both reports should adhere to minimum word lengths, be free of typos and grammatical errors, have a clear narrative structure, and be submitted on time (by 12 October).				
Final Grade				

Curriculum Review and Development Grading Rubric (30% of Course Grade)

Student Name	Date					
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Criteria	Weight	Meets or exceeds all criteria	Meets most criteria	Fails to meet criteria
Clear Goals Purpose of the course clearly outlined and contextualized in the context of appropriate programme/discipline/university learning and teaching	10%			
Adequate Preparation				
Student cohort clearly defined.	15%			
Student learning needs clearly defined in relation to key theories and research regarding higher education.				
Shows evidence of having engaged with pedagogical literature in one's own discipline				
Appropriate Methods Applies principles of constructive alignment or other relevant curriculum development model to description of course design and activities	25%			
Significant Results Distinguishes areas of strong alignment from those where alignment is weak/absent Able to provide clear priorities for future improvement	15%			
Reflective Critique Demonstrates thoughtful meta-analysis of the alignment between learning objectives, assessment/feedback and learning activities Provides a structured rationale for change/maintenance of current objectives, assessment/feedback and learning activities	25%			
Effective Presentation Synthesizes ideas in a clearly structured and coherently written essay, adhering to conventions of scholarly writing (i.e. language, referencing, presentation)	10%			
Final grade				

Submission and return of work

SPAs are to be posted on Blackboard at least one day before each class, to allow the post to be read by the lecturer and fellow students. All other written reports should be emailed to the lecturer. Presentations will be given and marked in class. Work will usually be returned, or provided with feedback, within two weeks of the submission date.

Extensions and penalties

Extensions

If you find you are unable to complete assignments by the due date, it is imperative you speak to the coordinator to arrange an extension. We will try and be as flexible as possible, but the final deadline for all work will be **2 November** to allow time for grade entry.

Penalties

Work which is more than five days late, without having spoken with one of the coordinators to arrange an extension will incur a 5% penalty.

Set texts

Biggs, J., & Tang, C. (2011). *Teaching for quality learning at university*. (4th ed).Berkshire: Open University Press. [For sale at *VicBooks* (<u>www.vicbooks.co.nz</u>). and on loan from the VUW Main Library, Kelburn Campus.]

Other readings available through BlackBoard on a weekly basis

Recommended reading

Ramsden, P. (2003). *Learning to Teach in Higher Education.* (2nd ed). London: RoutledgeFalmer. [For sale at *VicBooks* and on loan from the VUW Main Library, Kelburn Campus, or from the C. A. D. resource library.]

Class representative

The class representative provides a useful way to communicate feedback to the teaching staff during the course. A class representative will be selected at the first lecture of the course. Students may like to write the Class Rep's name and details in this box:

Class Rep name and contact details:		

Student feedback

Last trimester class length was reduced from three hours to two, with a third discussion hour, in line with previous feedback from students. However, the feedback from trimester one students was that the class sessions felt rather rushed at times, with not enough time to complete class activities. As a result, the current class is scheduled for 2.5-3.0 hours. We have also adjusted the expected reading load for SPAs to enable students to reflect more thoroughly on fewer readings in line with student requests from last trimester. Extra readings have been included for those who wish to do extension work.

Student feedback on University courses may be found at www.cad.vuw.ac.nz/feedback/feedback_display.php.

Other important information

Dates	Session Topic	Readings	Session Preparation Assignments (SPAs)	Session leader(s)		
MEETING 1						
15 July	The concept of 'Ako' as a framework for the course Introductions, Overview, and Goal-setting Becoming a critically reflective teacher	Biggs and Tang 2011, Ch 1 Brookfield 2002 Larrivee 2000	SPA #1: Preliminary reading & sharing what works (This SPA will not be assessed, unless you wish)	BK/AG		
MEETING 2						
22 July	Some Theories of Learning and Teaching in Higher Education	Fry, Ketteridge and Marshall 2009, Ch 2 Halpern and Hakel 2002 Stewart 2013, Ch 2	SPA #2:Teaching and learning philosophy development	ВК		
MEETING 3						
29 July	Students: Who are they? What do they want? How do they learn?	Biggs & Tang 2011, Ch 2 Independent reading (student learning in your discipline)	SPA #3: Student learning needs in your courses	AG/LZ		

MEETING 4					
Teaching and learning in your discipline	Newton and Becher, 2002 Independent reading (student learning/teaching in your discipline)	SPA #4: Identifying features of learning and teaching your discipline	вк		
learning in Aotearoa (Arrange meeting with course coordinator this	Tertiary Education Strategy 2014- 2019 Victoria University of Wellington Strategic Plan 2015-2019	SPA #5: Higher Education in New Zealand and Teaching Philosophy Update	MH		
week of flext)					
Peer Observation of Teaching And Reflective Essay review (Have held meeting with one of the course coordinators by August 21st)	Hammersley- Fletcher and Orsmond 2004 Tenenberg 2014	SPA #6: Draft RE for peer feedback and Peer observation questions	BK/AG		
	* * * * * Mid-Trimes	ter Break 24 August-4 September * * * * *			
Curriculum 1: Curriculum alignment, course learning objectives (CLOs) and Graduate Attributes	Biggs and Tang 2011, Ch 6 and 7 Green Hammer and Star 2009	SPA#7 Evaluate and/or Redesign objectives and GAs – Reflections on changes	вк		
	Teaching and learning in your discipline Teaching and learning in Aotearoa (Arrange meeting with course coordinator this week or next) Peer Observation of Teaching And Reflective Essay review (Have held meeting with one of the course coordinators by August 21st) Curriculum 1: Curriculum alignment, course learning objectives (CLOs) and Graduate	Teaching and learning in your discipline Teaching and learning in your discipline Teaching and learning/teaching in your discipline) Teaching and learning in Aotearoa Tertiary Education Strategy 2014-2019 Victoria University of Wellington Strategic Plan 2015-2019 Peer Observation of Teaching And Reflective Essay review (Have held meeting with one of the course coordinators by August 21st) Tenenberg 2014 Tenenberg 2014	Teaching and learning in your discipline Independent reading (student learning/leaching in your discipline) Teaching and learning in Aotearoa (Arrange meeting with course coordinator this week or next) Peer Observation of Teaching And Reflective Essay review (Have held meeting with course coordinators by August 21st) Peer Observation of Teaching And Reflective Essay review (Have held meeting with course coordinators by August 21st) Curriculum 1: Curriculum alignment, course learning objectives (CLOs) and Graduate Newton and Beccher, 2002 SPA #4: Identifying features of learning and teaching your discipline SPA #5: Higher Education in New Zealand and Teaching Philosophy Update SPA #5: Higher Education in New Zealand and Teaching Philosophy Update SPA #6: Draft RE for peer feedback and Peer observation questions SPA #6: Draft RE for peer feedback and Peer observation questions SPA #6: Draft RE for peer feedback and Peer observation questions SPA #6: Draft RE for peer feedback and Peer observation questions SPA #6: Draft RE for peer feedback and Peer observation questions SPA #6: Draft RE for peer feedback and Peer observation questions SPA #6: Draft RE for peer feedback and Peer observation questions SPA #6: Draft RE for peer feedback and Peer observation questions SPA #6: Draft RE for peer feedback and Peer observation questions SPA #6: Draft RE for peer feedback and Peer observation questions SPA #6: Draft RE for peer feedback and Peer observation questions SPA #6: Draft RE for peer feedback and Peer observation questions SPA #6: Draft RE for peer feedback and Peer observation questions SPA #6: Draft RE for peer feedback and Peer observation questions SPA #6: Draft RE for peer feedback and Peer observation questions		

16 September	Curriculum2: Assessment design and criteria	Biggs & Tang 2011, Ch 10, 12 One independent reading (Curriculum and/or discipline)	SPA#8: Evaluate and/or Redesign assessment/criteria. Reflections on changes Reflective essay due 21 September	AG			
MEETING 9							
23 September	Curriculum3: Aligning teaching and learning activities	Biggs and Tang 2011, Ch 8, 9	SPA#9 Evaluate and/or redesign learning and teaching activities – Reflections on changes	AG			
MEETING 10)						
30 September	Learning and Teaching with technology (Arrange meeting with course coordinator this we or next)	TBA	SPA #10 Active or collaborative learning (re)design POPs to be completed by now - reports due next week	SM			
MEETING 11							
7 October	Qualitative Evidence of Effective Teachir and Learning: Evaluation, and Portfolios	Moore and Kuol, 2007 Ramsden 2003 Chapter 11	SPA #11: Draft Curriculum assessment (report/poster/presentation) POP reports due, 12 October	AG			
MEETING 12	MEETING 12						
14 October	Final reflections; Sharing Seminar Lessons and Insights; Final Course & Teaching Feedback	N/A		BK/CAD			
MEETING 13	MEETING 13 (if required)						
TBA	Curriculum presentations	N/A	All assessment due by Monday November 2 at the latest	ВК			

The information above is specific to this course. There is other important information that students must familiarise themselves with, including:

Academic Integrity and Plagiarism: www.victoria.ac.nz/students/study/exams/integrity-plagiarism

- Aegrotats: www.victoria.ac.nz/students/study/exams/aegrotats
- Academic Progress: www.victoria.ac.nz/students/study/progress/academic-progess (including restrictions and non-engagement)
- Dates and deadlines: www.victoria.ac.nz/students/study/dates
- FHSS Student and Academic Services Office: www.victoria.ac.nz/fhss/student-admin
- Grades: www.victoria.ac.nz/students/study/progress/grades
- Resolving academic issues: www.victoria.ac.nz/about/governance/dvc-academic/publications
- Special passes: www.victoria.ac.nz/about/governance/dvc-academic/publications
- Statutes and policies including the Student Conduct Statute: www.victoria.ac.nz/about/governance/strategy
- Student support: www.victoria.ac.nz/students/support
- Students with disabilities: www.victoria.ac.nz/st_services/disability
- Student Charter: www.victoria.ac.nz/learning-teaching/learning-partnerships/student-charter
- Student Contract: www.victoria.ac.nz/study/apply-enrol/terms-conditions/student-contract
- Subject Librarians: http://library.victoria.ac.nz/library-v2/find-your-subject-librarian
- Turnitin: www.cad.vuw.ac.nz/wiki/index.php/Turnitin
- University structure: www.victoria.ac.nz/about/governance/structure
- Victoria graduate profile: www.victoria.ac.nz/learning-teaching/learning-partnerships/graduate-profile
- VUWSA: www.vuwsa.org.nz