Nicky Riddiford: Publications and Presentations

Publications

2017  


Communicating Effectively in Job Interview: a resource for newcomers to New Zealand: PDF for Immigration NZ’s website, to accompany INZ’s online interactive resource on job interviews: www.newzealandnow.govt.nz/interviews

2015  

2013-2014  

Unit 1: Finding the staples
Unit 2: Moving the gib board
Unit 3: Using the hand saw
Unit 4: Finding the nails
Unit 5: Drilling the holes
Unit 3: Eldercare Resource; Small Talk: Chatting to residents

2012  

Department of Labour Resources: Make your move to New Zealand a Success: A guide for newcomers. Provided content and feedback.
Department of Labour Resources: Employers toolkit. Provided content and feedback.


2011


2010


2009

Holmes, Janet & Nicky Riddiford. 2009. Talk at Work: Interactional Challenges for Immigrants In Language for Professional Communication: Research, Practice & Training (eds) Vijay K Bhatia,
Winnie Cheng, Bertha Du-Babcock, Jane Lung. Hong Kong: The Hong Kong Polytechnic University. 217-234.


2007


2006


2005


1998 Riddiford, N. Song Talk: Songs for English Language Learners, Wellington, National Association of ESOL Home Tutor Schemes, 1-72

1998 Riddiford, N. Song Talk: Songs for English Language Learners, Wellington, National Association of ESOL Home Tutor Schemes, recording of 28 songs on compact disk and audio tape, sold together with the book listed above

1996 “Song Talk” Many Voices Vol 12, 12-19


Presentations

2018 Coping with Telephoning in English: strategies and activities to support newcomers to New Zealand. Invited speaker at ManaTESOL post-CLESOL conference, November 17, Palmerston North.

Workshop for Saudi Arabian language teachers: Communicating effectively by email, 17 October.

ELTO Africa, Victoria University of Wellington. Managing effective communication in English, 4 April, 16 October.

Coping with Telephoning in English: strategies and activities to support newcomers to New Zealand. CLESOL 2018, October 6, Christchurch.

ELTO Asia, Victoria University of Wellington. Communicating effectively by email, April 5,6, July 2, and October 2,3.

TESL 302. The Skilled Migrant Programme. September 24.

English Language Partners. Workshop for tutors. Telephone Skills for ESOL learners. September 25.


Work Connect, Careers NZ, Tertiary Education Commission. Coping with telephoning in English: strategies to support newcomers to New Zealand. 12 July

Thai Government Officials. Managing effective communication in English. Feb 14, June 20.
WATESOL mini-EXPO. *Coping with telephoning in English: strategies to support newcomers to New Zealand.* 14 June.

Wellington Regional Economic Development Agency (WREDA), *Communicating Effectively in the NZ Professional Workplace,* 2 hour presentation to 60-80 international university students as part of *Work Ready in Wellington* training seminars. March 22, May 10; August 6th, 24 September

Job Mentor Network. English Language Partners (Wellington). *Writing an Effective Email.* May 7, September 4.

2017


English Language Partners. Workshop for tutors. *Kiwi talk: helping L2 learners take part in everyday talk in New Zealand.* October 3.

TESL 302. *The Skilled Migrant Programme*

Faces of English 2. CAES. Hong Kong, June 1-3rd. *Developing research-based job interview resources for migrants to New Zealand.*

- Contribution to symposium in honour of Chris Candlin. *Research that works: Applying research to assist new migrants.* Janet Holmes and Nicky Riddiford
- *Engaging with the city: researching workplace discourse and exploring application.* Workshop with Janet Holmes, Meredith Marra, Judi McCallum, Anne-Marie Masgoret, Nicky Riddiford and Helen Algar.
- *Using research data to create a job interview resource for newcomers to New Zealand.* Nicky Riddiford

Wellington Regional Economic Development Agency (WREDA), *Communicating Effectively in the NZ Professional Workplace,* 2.5 hour presentation to 60-80 international university students as part of *Work Ready in Wellington* training seminars. March 23, May 18, August 14th, 26 September
Job Mentor Network. English Language Partners (Wellington). *Writing an Effective Email*. March 2\(^{nd}\), May 23

Regional Settlement Network, Feb 15. *Challenges faced by newcomers to NZ.*


ELTO Africa, Victoria University of Wellington. *Managing effective communication in English*,

ELTO Asia, Victoria University of Wellington. *Communicating effectively by email*, March 31, July 6, and September 22.

**2016**

TESL 302. *The Skilled Migrant Programme*

Wellington Regional Economic Development Agency (WREDA), *Communicating Effectively in the NZ Professional Workplace*, 2.5 hour presentation to 80 international university students as part of *Work Ready in Wellington* training seminars. May 24\(^{th}\), August 15, Sept 29


Job Mentor Network. English Language Partners (Wellington). *Writing an Effective Email*. July 12\(^{th}\)

Wellington Regional Economic Development Agency (WREDA), *Communicating Effectively in the NZ Professional Workplace*, 2.5 hour presentation to 55 international university students as one of the four *Work Ready in Wellington* training seminars. May 24\(^{th}\)

ELTO Africa, Victoria University of Wellington. *Managing effective communication in English*, May 3\(^{rd}\) and November 17\(^{th}\)

ELTO Asia, Victoria University of Wellington. *Communicating effectively by email*, March 30 and September 23.

**2015**

Young leaders of Burma: *Managing effective communication in English*. July 2\(^{nd}\).

Job Mentor Network. English Language Partners (Wellington). *Writing an Effective Email*. April 21 and November 26\(^{th}\)
ELTSO Programme, Victoria University of Wellington. *Managing effective communication in English*. July 15th

Thai Government Officials. *Managing effective communication in English*. November 18th

NATESOL Expo. Nelson branch of TESOLANZ, 2 May
- Invited plenary speaker: *Showing interest and involvement: effective listening styles in English*
- Workshop: *Adapting to life and work in NZ*

EPP lecture: *Migrants: adapting to life in a new country*. April 29th

ELTO Africa, Victoria University of Wellington. *Managing effective communication in English*, April 30 and November 17th

ELTO Asia, Victoria University of Wellington. *Communicating effectively by email*, April 15 and September 23.

ELTO Peru, Victoria University of Wellington.
- *Managing effective communication in English*, April 14.
- *Communicating effectively by email*, April 22.

2014

Young leaders of Burma: *Managing effective communication in English*. 30th October


ELTSO Programme, Victoria University of Wellington. *Managing effective communication in English*. July 30th


Thai Government Officials. *Managing effective communication in English*. November and June

English Language Partners National Conference, Auckland, May 17th.: 1. *Effective Communication in the NZ workplace*
2. **Showing interest and involvement. Effective listener strategies in English.**

ELTO Africa, Victoria University of Wellington. *Managing effective communication in English*, May 1, October 23.

**2013**

ALANZ/ALAA conference. Co-presenter with Judi McCallum: *Talking to Builders and the Elderly: using authentic data to develop resources for ESOL learners*. Wellington, November 29th

ALANZ/ALAA conference. *Using ‘please’ in a request. Is it always a magic word?* Wellington, November 29th

Thai Government Officials. *Managing effective communication in English*. November 20th

ELTO Africa, Victoria University of Wellington. *Managing effective communication in English*, Nov 12


ELTSO Programme, Victoria University of Wellington. *Managing effective communication in English*. July 17th


Invited speaker: English Language Partners, Kapiti, Wellington. presentation to group leaders and home tutors: *Kiwi talk: helping L2 learners communicate and respond to everyday talk in New Zealand*. April 6th.

Invited speaker for Job Mentor Network. English Language Partners. *Writing an Effective Email*. March 6th.

Invited guest speaker. Rotary Club of Wellington.11 Feb. *Talk at Work – New Zealand Style*

**2012**

Young leaders of Burma: *Managing effective communication in English*. 29th October


Riddiford, N and Vine, B. *Applying Our Research*. Presentation to the Settlement Unit, Immigration Division, Department of Labour. September 13th.

ELTSO Programme, Victoria University of Wellington. *Managing effective communication in English*. July 19th

Lals Friday seminar. *Using ‘please’ in a request: is it always a magic word?* September 21st.


Lals Seminar, VUW. *The Skilled Migrant Programme*. (a short description as part of a general summary of ELI courses). August 31st.


Thai Government Officials. *Managing effective communication in English*. June 6th

Meeting with Melissa Lee National MP, Parliamentary Private Secretary for Ethnic Affairs. The Skilled Migrant Programme. 9th May.

Kapiti English Language Partners. Presentation to tutors and group teachers. *Fitting in. Helping learners adjust to communicating in New Zealand: at work and in the community*. April 28th.

ELTO Programme, Victoria University of Wellington. *Managing effective communication in English*. April 24, May 9, 16th


2011

Victoria University of Wellington. Presentation to ALIN 202. Course Design. *Designing the Skilled Migrant Programme*. Sept 7th
Riddiford, N. *Are you interested in what I am saying? Developing effective listener strategies in English.* Hutt English Language Partners. August 17th.

ELTSO Programme, Victoria University of Wellington. *Writing an effective email in English.* August 12th

Riddiford, N and Vine, B. *Applying Our Research.* Presentation to the Settlement Unit, Immigration Division, Department of Labour. July 14th

ELTSO Programme, Victoria University of Wellington. *Managing effective communication in English.* July 13th and 20th

Vine, B and Riddiford, N. *Our Work, Our Reach, Our Research.* Presentation to the Settlement Unit, Immigration Division, Department of Labour. May 19th

Riddiford, N. *Showing interest and understanding in a job interview: effective responses in English.* Job Mentoring Service, English Language Partners. 3rd May.

ELTO Programme, Victoria University of Wellington. *Managing effective communication in English.* April 20th and May 17th

Riddiford, N. *Are you interested in what I am saying: effective listener strategies in English.* Lals Seminar, 18th March.

*Research to Practice: Using research in a workplace communication programme.* Presentation to MA class, LALS 521, February

Riddiford, N. The Skilled Migrant Programme at Victoria University. Presentation at NZ Institute of Management mentoring training day for mentors from the Rotary Club.

Riddiford, N. and J. Holmes. *Being an effective listener: strategies used by skilled migrants at work.* ALANZ conference. November 2010


Riddiford, N. *Fitting In: adapting to communication styles in the New Zealand workplace.* Invited speaker, Interpreting New Zealand. 15 September

Riddiford, N. *Effective Listening Strategies.* WATESOL Expo, June 26th.


ELTO Programme, Victoria University of Wellington. Managing effective communication in English. April 1st, September 24th


Research to Practice: Using research in a workplace communication programme. Presentation to MA class, LALS 521, 26th January.

Presentation to ALIN 202. Course Design. Designing the Skilled Migrant Programme, 16 August

2009

Riddiford, N. A picture tells a thousand words: using recorded role-plays and retrospective interviews to track development. LALS seminar. November 20.


Riddiford, N. From the workplace to the classroom and back again: the workplace communication programme for skilled migrants. Invited plenary speaker at Australian Migrant Education Service professional development conference. Melbourne, November 13th. 400 attendees.


ELTO Programme, Victoria University of Wellington. Managing effective communication in English. September 15th and 17th.
English Language Partners: professional development session for tutors on English for Employees programme. August 29th 2009. *Oiling the wheels of workplace communication: helping L2 learners acquire small talk skills.*

EEO Trust Award. Presentation to judges on the Skilled Migrant Programme: Strength through partnership. August 27th.

Diversity Forum, August 24th. Panellist at Human Rights Commission EEO session.

Victoria University of Wellington. Presentation to ALIN 202. Course Design. *Designing the Skilled Migrant Programme*

Victoria University of Wellington. Presentation to ELIN 510. *Developing pragmatic awareness and confidence*

2008

*Research to Practice: Using research in a workplace communication programme.* Presentation to MA class, LALS 521, 16th December

Riddiford, N, ‘Oiling the wheels of workplace communication: helping L2 learners acquire small talk skills’. *CLESOL conference* (Auckland, October 2008)


*Lesson Planning for Home Tutors.* Workshop for ESOL Home Tutors Wellington. 23 September


ESOL Home Tutors Wellington, 6 June, *Using Games in a Language Lesson*

Victoria University of Wellington. Presentation to ALIN 202. Course Design. *Designing the Skilled Migrant Programme*

2007

Social and Cognitive Aspects of Language Learning, conference organized by Auckland University. 11-13 April. *Raising pragmatic awareness in L2 learners: does instruction using authentic discourse make a difference?*


Invited speaker: AMEP National Forum, Canberra, Australia, with a special focus on orientation to work and English in the Adult Migrant English Programme. 15-16 November. *Helping Skilled Migrants into Work: the Workplace Communication for Skilled Migrants Programme at Victoria University, Wellington.*

2006

Rotary Club of Wellington. *Getting skilled migrants into the workplace.*

CLESOL 2006: ‘*Why did that sound rude? Raising pragmatic awareness in L2 learners.*’

Wgtn Home Tutor Service ‘*Why did that sound rude? Raising awareness of polite forms in the New Zealand context*’

MANATESOL plenary session, joint presentation with Angela Joe: ‘*Improving pragmatic competence in preparation for NZ workplaces*’

Lower Hutt Home Service ‘*Raising awareness of polite forms in the New Zealand context*’

ALIN 202, LALS, Victoria University. *Designing the Skilled Migrant Course*

WATESOL Expo: ‘*Why did that sound rude? Raising pragmatic awareness in L2 learners.*’
Presentation to Job Mentors and Job seekers at Wgtn Home Tutor Service: ‘Communication in the workplace. Practical tips for a successful start to employment’.

Talk given to the Wellington Ethnic Women’s Network, 14 November. ‘The Skilled Migrant Programme at Victoria University of Wellington.’

Wellington High School Community Education Centre: Raising awareness of polite communication in the New Zealand context. How can teaching help L2 learners?

2005
Conference of the National Association of ESOL Home Tutors. Wellington (May) Song and Drama Activities for Language Learners.

WATESOL Expo (Wellington, June) Joint presentation with Angela Joe: Teaching Workplace Communication

ALANZ Conference (September, Wellington) Using authentic data in a workplace communication programme Joint presentation with Angela Joe.

2004
WATESOL Expo: Writing feedback – a waste of teacher time or a kick-start to student noticing?

CLESOL Biennial Conference, Christchurch. Writing feedback – a waste of teacher time or a kick-start to student noticing

Writing Colloquium Network, Wellington, Victoria University: Collaborative error correction – does it add value?

2003
WATESOL Expo: Promoting Good Writing

2002
WATESOL Expo Drama activities for fluency development.

CLESOL Biennial Conference, Wellington. Drama activities for fluency development.

Other activities

2008
Coordinated the filming of LWP conversations for Kazu Murata’s PhD.

Workshops, occasional addresses, and radio interviews on Song Talk, “Singing Your Way to Fluency” and ‘Using songs in the language classroom’.

2006
Victoria University of Wellington, 25 July Korean teachers
Victoria University of Wellington, 16 August Korean teachers
Victoria University of Wellington, 2 August Hong Kong teachers

2005
Massey University – Secondary teachers from Japan
2004
Massey University – Secondary teachers from Japan
Wellington College of Education (Secondary teachers from Japan)

2003
Wellington College of Education (Secondary teachers from Japan)
Massey University – Secondary teachers from Japan

2002
Wellington College of Education (Secondary teachers from Japan)

2001
Wellington College of Education (Secondary teachers from Japan)

2000
ACTA Conference (Brisbane, July)
Lower Hutt Home Tutor scheme
Porirua Home Tutor Scheme
Horowhenua Home Tutor Scheme
Wellington College of Education (Primary teachers from China)
Wellington College of Education (Secondary teachers from Japan)

1999
New Zealand Education Department School Advisory Service, Hamilton
AKTESOL Annual General Meeting, Auckland
Auckland College of Education, Advanced Qualifications Department
BayTESOL Annual Conference, Napier
Christchurch Polytechnic, ESOL Unit
Christchurch Home Tutor Scheme
Otago Polytechnic ESOL Unit
Dunedin Home Tutor Scheme
Nelson Polytechnic and Nelson Home Tutor Scheme
National Association of ESOL Home Tutor Schemes Annual Conference, Wellington
North Shore Home Tutor Scheme
LIANZA (Librarians) Annual Conference, Auckland
South Auckland Home Tutor Scheme
West Auckland Home Tutor Scheme

ACEA Conference, Blenheim
WATESOL Expo, Wellington
New Zealand Education Department Teacher Support Services, Wellington (x2)
National Association of Home Tutor Schemes Annual Conference Wellington Rotary Club
CLESO Biennial Conference, Palmerston North
Wellington Home Tutor Scheme, Social English Coordinators
New Zealand Education Department Teacher Support Services, Palmerston North
Wellington Home Tutor Scheme, Home Tutors
Mana TESOL Annual General Meeting, Palmerston North

1996
WATESOL Expo, Wellington
CLESO Biennial Conference, Hamilton
Interview, National Programme, 6 September
Interview, Morning Report, 4 November
WATESOL November meeting, Wellington