Library Strategy 2020

Vision: To provide world class library services and resources supporting quality learning, teaching and research

Enable student success

- I know what the library offers and who to ask for help if I need it
- I have access to the right content at the right time
- I can find what I need quickly and easily
- The environment works for me

Enable research success

- As a staff member I feel valued and supported
Enable student success

• Increase the integration and visibility of library content and research skills development at point of need e.g. Blackboard, Talis
  – Further develop online content
  – What is a good reading list experience?

• Library Guides
  – Further enhancements, promotion and evaluation

• Te Rautaki Māori a Te Pātaka Kōrero
  – Implement priorities for 2020
  – Review for 2021-2023
Enable research success

• Increase academics’ research visibility and engagement
  – Enhance research profiles, including the use of unique author identifiers and online profiles
  – Increase Subject Librarians’ knowledge of skills and research impact
  – Increase subject librarians’ knowledge of current research impact performance of their schools and researchers
  – Explore opportunities with researchers to enhance their research profile, with a focus on early career researchers
  – Develop and communicate academic research skills training and guides

• Implementation of the infrastructure to support open access
  – Pilot – Dec 2019
  – Identify and manage the requirements and plan for the replacement and retirement of Rosetta
  – Online Thesis Deposit
  – Enable deposit of other publications

• Support and promote the Open Access Policy
  – Roll out of our new Open Access Repository
  – Increase deposit of high value items in the Institutional Repository
I know what the library offers and who to ask for help if I need it

• Marketing – services and content
  – Develop calendar and priorities
  – Make best use of all communication channels e.g. website, social media, DIDs etc...
  – Update signage around the Library

• Service Delivery
  – Review service delivery model
    • Establish measures for satisfaction with service
    • User Experience techniques used to get feedback
I have access to the right content when I need it

• Data improvements particularly around e-resources to improve user access
• Implementation of streamlined acquisition system (Rialto)
• Implementation of efficient interloan system (Rapid ILL)
• Managing the Library’s physical collection project
• Develop a vision and strategy for the JCBR
• Develop a digitisation strategy that supports our University research
I can find what I need quickly and easily

- Optimise the navigation, discoverability and access to content online
  - Develop UX process to discover how users access online content and how we can make things better
  - Identify opportunities to improve the ebooks experience, and implement where feasible
  - Streamline access to online content
    - 80% of ezproxy is transferred to Open Athens in 2020
- Ongoing maintenance, development and review of the website
The environment works for me

• Prepare a long term vision for our library spaces
  – Develop high level principals for the development of the physical library
  – Develop a programme of work to deliver revitalised library spaces
• Transform Level 0 into a high density shelving area
  – Install high density shelving on level 0
  – Reinstate items that were at unretrievable offsite storage
  – Identify what items will be located on Level 0 in the longer term
As a Library staff member I feel valued and supported

• Support individual professional development
• Encourage cross team/university collaboration
• Empower staff to apply sustainable practices in what we do
• Support the equity, diversity and inclusion framework
• Have more fun!!