

## Nicky Riddiford: Publications and Presentations

### Book reviews

#### 2020

Nicky Riddiford. Review of Harris, C. (2019). *Workwise English Quizzes*. The Book Next Door. *TESOLANZ newsletter*, Vol 35, Issue 2, 2020

Nicky Riddiford. Review of Friedenberg, J., Kennedy D., Lomperis A., Martin W., Westerfield K. (2003). *Effective Practices in Workplace Language Training: guidelines for providers of workplace English language training services*. Alexandria, Virginia: Teachers of English to Speakers of Other Languages. For *TESOLANZ newsletter*, Vol 34, No 1, 2020

#### 2018

Nicky Riddiford. Review of Schnurr, S. and Zayts, O. (2017). *Language and Culture at Work*. Abingdon: Routledge. *TESOLANZ Journal*, Vol 26, 2018

#### 2010

Riddiford, N. Review of Richards, H. and Wise, K. *Language Teaching Classroom Practice*. Auckland University of Technology in *TESOLANZ Newsletter* Vol 19, No 2, July 2010.

### Publications

2017 Angela Joe & Nicky Riddiford. 2017. 'Applying Research to Real World Challenges and Issues: developing research-based resources to help migrants enter the workforce'. In Marra, M. & P. Warren (Eds.). *Linguists at Work*. Wellington: Victoria University Press

Nicky Riddiford. 2017. *Communicating Effectively in Job Interview: a resource for newcomers to New Zealand*. The Language in the Workplace Project, School of Linguistics and Applied Language Studies, Victoria University of Wellington.

*Communicating Effectively in Job Interview: a resource for newcomers to New Zealand*: PDF for Immigration NZ's website, to accompany INZ's online interactive resource on job interviews:  
[www.newzealandnow.govt.nz/interviews](http://www.newzealandnow.govt.nz/interviews)

2015 Riddiford, N. & Holmes, J. 2015. Assisting the development of sociopragmatic skills: Negotiating refusals at work. *System*, Vol 48, pp129-140

- 2013-2014 Building site and Eldercare resources. Available on the LWP website: <http://www.victoria.ac.nz/lals/centres-and-institutes/language-in-the-workplace/resources/teaching-and-learning-resources>
- Unit 1: Finding the staples
  - Unit 2: Moving the gib board
  - Unit 3: Using the hand saw
  - Unit 4: Finding the nails
  - Unit 5: Drilling the holes
  - Unit 3: Eldercare Resource; Small Talk: Chatting to residents
- 2012 *Work Talk*: <http://worktalk.immigration.govt.nz/>. Department of Labour Resources: Online interactive resource. Consultant: locating, coaching and interviewing skilled migrant participants for online resource, providing content and feedback on resource.
- Department of Labour Resources: *Make your move to New Zealand a Success: A guide for newcomers*. Provided content and feedback.
- Department of Labour Resources: *Employers toolkit*. Provided content and feedback.
- Meredith Marra, Janet Holmes and Nicky Riddiford, New Zealand's Language in the Workplace Project: Workplace Communication for Skilled Migrants. In Mark Krzanowski (ed). *Current developments in English for work and the workplace: approaches, curricula and materials*. Garnett, pp. 93-106.
- 2011 Riddiford, N. Helping skilled migrants into employment: the workplace communication programme at Victoria University. In J, Macalister & ISP Nation (eds). *Curriculum Design*. Routledge
- Holmes J, Riddiford N, 2011. 'From classroom to workplace: tracking socio-pragmatic development', *ELT journal*, 65, 4, October , pp. 376-386.
- Holmes, Janet, Angela Joe, Meredith Marra, Jonathan Newton, Nicky Riddiford and Bernadette Vine. Applying linguistic research to real world problems: the case of the Wellington Language in the Workplace Project. In Chris Candlin and Srikant Sarangi (eds) *Handbook of Communication in Organisations and Professions*. Berlin: Mouton de Gruyter. 533-549.

- 2010 Riddiford N. and J. Newton. *Workplace Talk in Action – An ESOL Resource*. Wellington: School of Linguistics and Applied Language Studies, Victoria University of Wellington.
- Riddiford, N and Joe, A. 2010. Tracking the development of sociopragmatic skills. *TESOL Quarterly*. Vol 44 (1). pp195-205.
- Holmes, Janet and Nicky Riddiford. 2010. Professional and personal identity at work: achieving a synthesis through intercultural workplace talk. *Journal of Intercultural Communication* 22. Url: <http://www.immi.se/jicc/index.php/jicc>.
- Riddiford, N. Review of Richards, H. and Wise, K. Language Teaching Classroom Practice. Auckland University of Technology in *TESOLANZ Newsletter* Vol 19, No 2, July 2010.
- 2009 Holmes, Janet & Nicky Riddiford. 2009. Talk at Work: Interactional Challenges for Immigrants In *Language for Professional Communication: Research, Practice & Training* (eds) Vijay K Bhatia, Winnie Cheng, Bertha Du-Babcock, Jane Lung.. Hong Kong: The Hong Kong Polytechnic University. 217-234.
- Holmes, Janet, Angela Joe, Meredith Marra, Jonathan Newton, Nicky Riddiford and Bernadette Vine. 2009. Designing research to track socio-pragmatic skills among professionally qualified workers. *New Zealand Studies in Applied Linguistics*, Vol 15 (1), pp38-46.
- Janet Holmes and Nicky Riddiford. 2009. Talk at work: interactional challenges for migrants. Paper for E Proceedings of the *Partnerships in Action: Research, Practice & Training Conference* Hong Kong 8-10 December 2008.
- Holmes J, Riddiford N. 2009. 'Complaints', in *Encyclopedia of Pragmatics*, edited by Louise Cummings (London, Routledge, 2009), pp. 93-95.
- Holmes J, Riddiford N. 2009. 'Refusals', in *Encyclopedia of Pragmatics*, edited by Louise Cummings (London, Routledge, 2009), pp. 419-421.
- Holmes, Janet, Angela Joe, Meredith Marra, Jonathan Newton, Nicky Riddiford and Bernadette Vine. 2009. Applying linguistic research to real-world problems: the case of the Wellington Language in the Workplace Project. In Chris Candlin and Srikant Sarangi (eds) *Handbook in Applied Linguistics: Communication in the Professions*. Berlin: Mouton de Gruyter

- 2007 Riddiford, Nicky. (2007). Making requests appropriately in a second language: Does instruction help to develop pragmatic proficiency? *The TESOLANZ Journal*, 15. pp88-102.
- 2006 Riddiford, N. Collaborative Error Correction: How does it help? *Prospect* Vol 21, 3. pp. 26-37
- 2005 Riddiford, N. and Joe, A. 2005. 'Using authentic data in a workplace communication programme'. *New Zealand Studies in Applied Linguistics*, Vol 11 (2), pp103-110.
- Riddiford, N. 'Collaborative error correction – does it add value?' in D. Wallace (ed.) *Writing for a Change: Proceedings 6<sup>th</sup> Biennial Tertiary Writing Network Colloquium, Victoria University of Wellington*, 2-3 December 2004 Wellington: Victoria University, pp151-155.
- Riddiford, N. Collaborative Error Correction: Does it Help? in Major, J., & Howard, J. (Eds) (2005), *CLESOL 2004: Refereed Conference Proceedings of the 9<sup>th</sup> Community Languages and English for Speakers of Other Languages Conference*. Christchurch: CLESOL 2004.
- 2003 Riddiford, N and E Vine, Learners' views on the use of song in an ESOL classroom. *The TESOLANZ Journal*, 11. pp65-77.
- 1998 Riddiford, N. *Song Talk: Songs for English Language Learners*, Wellington, National Association of ESOL Home Tutor Schemes, 1-72
- 1998 Riddiford, N. *Song Talk: Songs for English Language Learners*, Wellington, National Association of ESOL Home Tutor Schemes, recording of 28 songs on compact disk and audio tape, sold together with the book listed above
- 1996 "Song Talk" *Many Voices* Vol 12, 12-19
- 1996 Riddiford, N. "Singing your Way to Fluency" in *Proceedings CLESOL Biennial Conference*, Hamilton

## **Presentations**

### **2021**

Wellington Regional Economic Development Agency (WREDA), *Communicating Effectively in the NZ Professional Workplace*, contribution to *Work Ready in Wellington* online training seminars, March 16, May 11<sup>th</sup>.

Job Mentor Network. English Language Partners (Wellington). *Writing an Effective Email*. May 13<sup>th</sup>.

English Language Partners. Workshop for tutors. *Telephone Skills for ESOL learners*, March 30<sup>th</sup> 2021

Rotary Club of Wellington. 5 minute talk. The Skilled Migrant Programme. March 8<sup>th</sup> 2021.

## **2020**

Job Mentor Network. English Language Partners (Wellington). *Writing an Effective Email*. 12 March, October 15.

Wellington Regional Economic Development Agency (WREDA), *Communicating Effectively in the NZ Professional Workplace*, contribution to *Work Ready in Wellington* online training seminars, 25 May, 15 July, 9 Sept, 4 November

## **2019**

Wellington Regional Economic Development Agency (WREDA), *Communicating Effectively in the NZ Professional Workplace*, contribution to *Work Ready in Wellington* training seminars., 21 November

English Language Partners. Workshop for tutors. *Telephone Skills for ESOL learners*, 22 October.

TESOLANZ AGM and conference, keynote speaker. *Helping newcomers adapt to life and work in New Zealand*. Hamilton, October 12<sup>th</sup>.

English Language Partners, Job Mentor Service, *The Skilled Migrant Programme*. September 26<sup>th</sup>.

TESL 302. *The Skilled Migrant Programme*. September 24.

Work Connect, Careers NZ, national conference, Auckland. *Adapting to life and work in a new country: challenges for newcomers to NZ*, July 5<sup>th</sup>

AOCC for Thai Government Officials. *Managing effective communication in English*. Feb 21, June 21.

Wellington Regional Economic Development Agency (WREDA), *Communicating Effectively in the NZ Professional Workplace*, contribution to *Work Ready in Wellington* training seminars., May 20, July 29, 23 September, 21 November

Job Mentor Network. English Language Partners (Wellington). *Writing an Effective Email*. 16 April.

Interaction & Meaning Conference (IMean) 2019. Colloquium: *From research to practice: Translating workplace analysis into action*. 'Applying LWP research to real world issues: The Skilled Migrant Programme at Victoria University of Wellington'. April 17<sup>th</sup>.

ELTO Africa, Victoria University of Wellington. *Managing effective communication in English*, 10 April,

ELTO Asia, Victoria University of Wellington. *Communicating effectively by email*, April 15, 17<sup>th</sup>

Invited keynote speaker. ELPNZ Sharefest. *Adapting to life and work in a new country: challenges for newcomers to NZ*. Wellington, 30-31 March.

Invited workshop presenter. ELPNZ Sharefest. *Coping with telephoning in English: strategies and activities to support newcomers to NZ*. Wellington, 30-31 March.

2018 Indonesian lecturers, Victoria University of Wellington.  
*Communicating effectively by email*, Nov 28

*Coping with Telephoning in English: strategies and activities to support newcomers to New Zealand*. Invited speaker at ManaTESOL post-CLESOL conference, November 17, Palmerston North.

Workshop for Saudi Arabian language teachers: *Communicating effectively by email*, 17 October.

ELTO Africa, Victoria University of Wellington. *Managing effective communication in English*, 4 April, 16 October.

*Coping with Telephoning in English: strategies and activities to support newcomers to New Zealand*. CLESOL 2018, October 6, Christchurch.

ELTO Asia, Victoria University of Wellington. *Communicating effectively by email*, April 5,6, July 2, and October 2,3.

TESL 302. *The Skilled Migrant Programme*. September 24.

English Language Partners. Workshop for tutors. *Telephone Skills for ESOL learners*. September 25.

Invited speaker. New Zealand International Students' Association conference (NZISA). *Communicating Effectively in the NZ Professional Workplace*. September 8.

Work Connect, Careers NZ, Tertiary Education Commission.  
*Coping with telephoning in English: strategies to support newcomers to New Zealand*. 12 July

Thai Government Officials. *Managing effective communication in English*. Feb 14, June 20.

WATESOL mini-EXPO. *Coping with telephoning in English: strategies to support newcomers to New Zealand*. 14 June.

Wellington Regional Economic Development Agency (WREDA), *Communicating Effectively in the NZ Professional Workplace*, 2 hour presentation to 60-80 international university students as part of *Work Ready in Wellington* training seminars. March 22, May 10; August 6<sup>th</sup>, 24 September

Job Mentor Network. English Language Partners (Wellington). *Writing an Effective Email*. May 7, September 4.

2017 *Working in New Zealand: challenges for newcomers to NZ*. Career Development Assoc for Australia and New Zealand. Wellington. 24 October.

School of Management, VUW. FHSS207: Future of Work. *Challenges for Newcomers to New Zealand: the Skilled Migrant Programme*. October 18.

English Language Partners. Workshop for tutors. *Kiwi talk: helping L2 learners take part in everyday talk in New Zealand*. October 3.

TESL 302. *The Skilled Migrant Programme*

Faces of English 2. CAES. Hong Kong, June 1-3<sup>rd</sup>. *Developing research-based job interview resources for migrants to New Zealand*.

Asia Pacific LSP and PCA Conference, Wellington, April 26-28, 2017.

- Contribution to symposium in honour of Chris Candlin. *Research that works: Applying research to assist new migrants*. Janet Holmes and Nicky Riddiford
- *Engaging with the city: researching workplace discourse and exploring application*. Workshop with Janet Holmes, Meredith Marra, Judi McCallum, Anne-Marie Masgoret, Nicky Riddiford and Helen Algar.
- *Using research data to create a job interview resource for newcomers to New Zealand*. Nicky Riddiford

Wellington Regional Economic Development Agency (WREDA), *Communicating Effectively in the NZ Professional Workplace*, 2.5 hour presentation to 60-80 international university students as part of *Work Ready in Wellington* training seminars. March 23, May 18, August 14<sup>th</sup>, 26 September

Job Mentor Network. English Language Partners (Wellington). *Writing an Effective Email*. March 2<sup>nd</sup>, May 23

Regional Settlement Network, Feb 15. *Challenges faced by newcomers to NZ*.

Thai Government Officials. *Managing effective communication in English*. March 2, June 20.

ELTO Africa, Victoria University of Wellington. *Managing effective communication in English*,

ELTO Asia, Victoria University of Wellington. *Communicating effectively by email*, March 31, July 6, and September 22.

2016 TESL 302. *The Skilled Migrant Programme*

Wellington Regional Economic Development Agency (WREDA), *Communicating Effectively in the NZ Professional Workplace*, 2.5 hour presentation to 80 international university students as part of *Work Ready in Wellington* training seminars. May 24<sup>th</sup>, August 15, Sept 29

*Understanding the rules of the Game: the challenge of the job interview for newcomers to NZ*. CLESOL conference, Hamilton, July 16, 2016.

Job Mentor Network. English Language Partners (Wellington). *Writing an Effective Email*. July 12<sup>th</sup>

Wellington Regional Economic Development Agency (WREDA), *Communicating Effectively in the NZ Professional Workplace*, 2.5 hour presentation to 55 international university students as one of the four *Work Ready in Wellington* training seminars. May 24<sup>th</sup>

ELTO Africa, Victoria University of Wellington. *Managing effective communication in English*, May 3<sup>rd</sup> and November 17<sup>th</sup>

ELTO Asia, Victoria University of Wellington. *Communicating effectively by email*, March 30 and September 23.

2015 Young leaders of Burma: *Managing effective communication in English*. July 2<sup>nd</sup>.

Job Mentor Network. English Language Partners (Wellington). *Writing an Effective Email*. April 21 and November 26<sup>th</sup>



ELTSO Programme, Victoria University of Wellington. *Managing effective communication in English*. July 15<sup>th</sup>

Thai Government Officials. *Managing effective communication in English*. November 18<sup>th</sup>

NATESOL Expo. Nelson branch of TESOLANZ, 2 May

- Invited plenary speaker: *Showing interest and involvement: effective listening styles in English*
- Workshop: *Adapting to life and work in NZ*

EPP lecture: *Migrants: adapting to life in a new country*. April 29<sup>th</sup>

ELTO Africa, Victoria University of Wellington. *Managing effective communication in English*, April 30 and November 17<sup>th</sup>

ELTO Asia, Victoria University of Wellington. *Communicating effectively by email*, April 15 and September 23.

ELTO Peru, Victoria University of Wellington.

- *Managing effective communication in English*, April 14.
- *Communicating effectively by email*, April 22.

2014

Young leaders of Burma: *Managing effective communication in English*. 30<sup>th</sup> October

Victoria University of Wellington. Presentation to ALIN 202. Course Design. *Designing the Skilled Migrant Programme*. Sept 18<sup>th</sup>.

Writing an Effective Email. (2014) Job Mentor Network. English Language Partners (Wellington). September 9<sup>th</sup>.

ELTSO Programme, Victoria University of Wellington. *Managing effective communication in English*. July 30<sup>th</sup>

Talking to Builders and the Elderly: using authentic data to develop resources for ESOL learners. (2014). Co-presenter with Judi McCallum CLESOL 2014 conference: Wellington, July 12<sup>th</sup>.

Thai Government Officials. *Managing effective communication in English*. November and June

English Language Partners National Conference, Auckland, May 17<sup>th</sup>..

1. *Effective Communication in the NZ workplace*

2. *Showing interest and involvement. Effective listener strategies in English.*

ELTO Africa, Victoria University of Wellington. *Managing effective communication in English*, May 1, October 23.

2013

ALANZ/ALAA conference. Co-presenter with Judi McCallum: *Talking to Builders and the Elderly: using authentic data to develop resources for ESOL learners*. Wellington, November 29<sup>th</sup>

ALANZ/ALAA conference. *Using 'please' in a request. Is it always a magic word?* Wellington, November 29<sup>th</sup>

Thai Government Officials. *Managing effective communication in English*. November 20<sup>th</sup>

ELTO Africa, Victoria University of Wellington. *Managing effective communication in English*, Nov 12

ELTO Programme, Victoria University of Wellington. *Communicating Effectively by Email*. 25 Sept.

Victoria University of Wellington. Presentation to ALIN 202. Course Design. *Designing the Skilled Migrant Programme*. Sept 16<sup>th</sup>.

ELTSO Programme, Victoria University of Wellington. *Managing effective communication in English*. July 17<sup>th</sup>

WATESOL Expo 2013, Wellington. July 6<sup>th</sup>. *Do you want to get the hammer bro? Understanding instructions on a building site.*

Vine B, Riddiford N, 'The Language in the Workplace Project - Working in Eldercare'. Presentation to the Settlement Division, Ministry of Business, Innovation and Employment. (Wellington, June 2013).

Invited speaker: English Language Partners, Kapiti, Wellington. presentation to group leaders and home tutors: *Kiwi talk: helping L2 learners communicate and respond to everyday talk in New Zealand*. April 6<sup>th</sup>.

Invited speaker for Job Mentor Network. English Language Partners. *Writing an Effective Email*. March 6<sup>th</sup>.

Invited guest speaker. Rotary Club of Wellington. 11 Feb. *Talk at Work – New Zealand Style*

2012

Vn teacher trainers. Using song to teach English. Nov 6<sup>th</sup>.

Young leaders of Burma: *Managing effective communication in English*. 29<sup>th</sup> October

CLESOL 2012, Palmerston North. *Using 'please' in a request: is it always a magic word?* October 7<sup>th</sup>.

ELTO Programme, Victoria University of Wellington. *Managing effective communication in English*. 25 Sept.

Riddiford, N and Vine, B. *Applying Our Research*. Presentation to the Settlement Unit, Immigration Division, Department of Labour. September 13<sup>th</sup>.

ELTSO Programme, Victoria University of Wellington. *Managing effective communication in English*. July 19<sup>th</sup>

Lals Friday seminar. *Using 'please' in a request: is it always a magic word?* September 21<sup>st</sup>.

Victoria University of Wellington. Presentation to ALIN 202. Course Design. *Designing the Skilled Migrant Programme*. Sept 17<sup>th</sup>.

Lals Seminar, VUW. *The Skilled Migrant Programme*. (a short description as part of a general summary of ELI courses). August 31<sup>st</sup>.

WATESOL Expo, Wellington. *Using please in Requests in English*. June 23<sup>rd</sup>.

Thai Government Officials. *Managing effective communication in English*. June 6<sup>th</sup>

Meeting with **Melissa Lee National MP, Parliamentary Private Secretary for Ethnic Affairs**. *The Skilled Migrant Programme*. 9<sup>th</sup> May.

Kapiti English Language Partners. Presentation to tutors and group teachers. *Fitting in. Helping learners adjust to communicating in New Zealand: at work and in the community*. April 28<sup>th</sup>.

ELTO Programme, Victoria University of Wellington. *Managing effective communication in English*. April 24, May 9, 16<sup>th</sup>

Thai Government Officials. *Managing effective communication in English*. Feb 22<sup>nd</sup>.

2011 Victoria University of Wellington. Presentation to ALIN 202. Course Design. *Designing the Skilled Migrant Programme*. Sept 7<sup>th</sup>

Riddiford, N. *Are you interested in what I am saying? Developing effective listener strategies in English*. Hutt English Language Partners. August 17<sup>th</sup>.

ELTSO Programme, Victoria University of Wellington. *Writing an effective email in English*. August 12<sup>th</sup>

Riddiford, N and Vine, B. *Applying Our Research*. Presentation to the Settlement Unit, Immigration Division, Department of Labour. July 14<sup>th</sup>

ELTSO Programme, Victoria University of Wellington. *Managing effective communication in English*. July 13<sup>th</sup> and 20<sup>th</sup>

Vine, B and Riddiford, N. *Our Work, Our Reach, Our Research*. Presentation to the Settlement Unit, Immigration Division, Department of Labour. May 19<sup>th</sup>

Riddiford, N. *Showing interest and understanding in a job interview: effective responses in English*. Job Mentoring Service, English Language Partners. 3<sup>rd</sup> May.

ELTO Programme, Victoria University of Wellington. *Managing effective communication in English*. April 20<sup>th</sup> and May 17<sup>th</sup>

Riddiford, N. *Are you interested in what I am saying: effective listener strategies in English*. Lals Seminar, 18<sup>th</sup> March.

*Research to Practice: Using research in a workplace communication programme*. Presentation to MA class, LALS 521, February

2010 Riddiford, N. The Skilled Migrant Programme at Victoria University. Presentation at NZ Institute of Management mentoring training day for mentors from the Rotary Club.

Riddiford, N. and J. Holmes. *Being an effective listener: strategies used by skilled migrants at work*. ALANZ conference . November 2010

Riddiford, N. *Showing Interest and Involvement: effective listener strategies in English*. CLESOL 2010. Dunedin October 2010.

Riddiford, N. *Fitting In: adapting to communication styles in the New Zealand workplace*. Invited speaker, Interpreting New Zealand. 15 September

Riddiford, N. *Effective Listening Strategies*. WATESOL Expo, June 26<sup>th</sup>.

Riddiford, N. *Keeping the conversation going: effective listening and responding strategies in English*. Workshop for Home Tutors. English Language Partners, Wellington. June 22<sup>nd</sup>.

Riddiford, N. *Keeping the conversation going: effective listening and responding strategies in English*. Workshop for Social English Group leaders. English Language Partners, Wellington. May 5<sup>th</sup>.

ELTO Programme, Victoria University of Wellington. *Managing effective communication in English*. April 1<sup>st</sup>, September 24<sup>th</sup>

Young Leaders of Burma Programme. Fc. Victoria University of Wellington. *Managing effective communication in English*. October 20<sup>th</sup>.

*Research to Practice: Using research in a workplace communication programme*. Presentation to MA class, LALS 521, 26<sup>th</sup> January.

Presentation to ALIN 202. Course Design. *Designing the Skilled Migrant Programme*, 16 August

2009 Riddiford, N. *A picture tells a thousand words: using recorded role-plays and retrospective interviews to track development*. LALS seminar. November 20.

Riddiford, N. and Janet Holmes. Using workplace performance to track the development of L2 socio-pragmatic competence: requests and small talk. Applied Language Association of New Zealand and Australian Applied Linguistics Association. Auckland. 2-3 December.

Riddiford, N. *From the workplace to the classroom and back again: the workplace communication programme for skilled migrants*. Invited plenary speaker at Australian Migrant Education Service professional development conference. Melbourne, November 13<sup>th</sup>. 400 attendees.

Vietnamese Government Officials Programme. Victoria University of Wellington. *Managing effective communication in English*. October 20<sup>th</sup>.

Young Leaders of Burma Programme. Victoria University of Wellington. *Managing effective communication in English*. November 3<sup>rd</sup>.

ELTO Programme, Victoria University of Wellington. *Managing effective communication in English*. September 15<sup>th</sup> and 17<sup>th</sup>.

English Language Partners: professional development session for tutors on English for Employees programme. August 29<sup>th</sup> 2009. *Oiling the wheels of workplace communication: helping L2 learners acquire small talk skills.*

EEO Trust Award. Presentation to judges on the Skilled Migrant Programme: Strength through partnership. August 27<sup>th</sup>.

Diversity Forum, August 24<sup>th</sup>. Panellist at Human Rights Commission EEO session.

Victoria University of Wellington. Presentation to ALIN 202. Course Design. *Designing the Skilled Migrant Programme*

Victoria University of Wellington. Presentation to ELIN 510. *Developing pragmatic awareness and confidence*

2008

*Research to Practice: Using research in a workplace communication programme.* Presentation to MA class, LALS 521, 16<sup>th</sup> December

Riddiford, N, 'Oiling the wheels of workplace communication: helping L2 learners acquire small talk skills'. *CLESOL conference* (Auckland, October 2008)

Riddiford N and Joe A, 'Tracking the development of pragmatic skills'. *CLESOL conference* (Auckland, October 2008)

Riddiford N, 'Making a Good First Impression'. *Workshop for job mentors and job seekers at ESOL Home Tutors Wellington.* 14 October.

*Lesson Planning for Home Tutors.* Workshop for ESOL Home Tutors Wellington. 23 September

Holmes, Janet, Angela Joe, Meredith Marra, Jonathan Newton, Nicky Riddiford and Bernadette Vine 2008. *Enhancing socio-pragmatic skills among professionally qualified workers.* LALS Research Seminar, Victoria University of Wellington. 11 April 2008. *Presented by Janet Holmes and Nicky Riddiford*

Holmes, Janet, Angela Joe, Meredith Marra, Jonathan Newton, Nicky Riddiford and Bernadette Vine 2008. *Enhancing socio-pragmatic skills among professionally qualified workers.* Invited paper contributing to a Colloquium organised and chaired by Chris Candlin and Ron Carter. Breaking new ground in Applied Linguistics at the American Association of Applied Linguistics Conference. Washington DC. 29 March.

*Presented by Janet Holmes*

WATESOL Expo, Wellington, 5 July. *What do I say next? Helping L2 learners develop small talk skills.*

ESOL Home Tutors Wellington, 6 June, *Using Games in a Language Lesson*

Victoria University of Wellington. Presentation to ALIN 202. Course Design. *Designing the Skilled Migrant Programme*

2007 Social and Cognitive Aspects of Language Learning, conference organized by Auckland University. 11-13 April. *Raising pragmatic awareness in L2 learners: does instruction using authentic discourse make a difference?*

National conference for ESOL Home Tutors, Wellington, 19-20 May. *Raising awareness of polite communication in the New Zealand context.*

Wellington Diversity Specialist Forum. A forum organised by the EEO Diversity Practitioner's Group, and hosted by ANZ National Bank, 24 October. *The workplace communication for skilled migrants programme at Victoria University of Wellington.*

Invited speaker: AMEP National Forum, Canberra, Australia, with a special focus on orientation to work and English in the Adult Migrant English Programme. 15-16 November. *Helping Skilled Migrants into Work: the Workplace Communication for Skilled Migrants Programme at Victoria University, Wellington.*

2006 Rotary Club of Wellington. *Getting skilled migrants into the workplace.*

CLESOL 2006: *'Why did that sound rude? Raising pragmatic awareness in L2 learners'*.

Wgtn Home Tutor Service *'Why did that sound rude? Raising awareness of polite forms in the New Zealand context'*

MANATESOL plenary session, joint presentation with Angela Joe: *'Improving pragmatic competence in preparation for NZ workplaces'*

Lower Hutt Home Service *'Raising awareness of polite forms in the New Zealand context'*

ALIN 202, LALS, Victoria University. *Designing the Skilled Migrant Course*

WATESOL Expo: *'Why did that sound rude? Raising pragmatic awareness in L2 learners'*.

Presentation to Job Mentors and Job seekers at Wgtn Home Tutor Service: *'Communication in the workplace. Practical tips for a successful start to employment'*.

Talk given to the Wellington Ethnic Women's Network, 14 November. *'The Skilled Migrant Programme at Victoria University of Wellington.'*

Wellington High School Community Education Centre: *Raising awareness of polite communication in the New Zealand context. How can teaching help L2 learners?*

2005 Conference of the National Association of ESOL Home Tutors. Wellington (May) *Song and Drama Activities for Language Learners.*

WATESOL Expo (Wellington, June) Joint presentation with Angela Joe: *Teaching Workplace Communication*

ALANZ Conference (September, Wellington) *Using authentic data in a workplace communication programme* Joint presentation with Angela Joe.

2004 WATESOL Expo: *Writing feedback – a waste of teacher time or a kick-start to student noticing?*

CLESOL Biennial Conference, Christchurch. *Writing feedback – a waste of teacher time or a kick-start to student noticing*

Writing Colloquium Network, Wellington, Victoria University: *Collaborative error correction – does it add value?*

2003 WATESOL Expo: *Promoting Good Writing*

2002 WATESOL Expo *Drama activities for fluency development.*

CLESOL Biennial Conference, Wellington. *Drama activities for fluency development.*

### **Other activities**

2008 Coordinated the filming of LWP conversations for Kazu Murata's PhD.

**Workshops, occasional addresses, and radio interviews on Song Talk, "Singing Your Way to Fluency" and 'Using songs in the language classroom'.**

2006 Victoria University of Wellington, 25 July Korean teachers  
Victoria University of Wellington, 16 August Korean teachers



	Victoria University of Wellington, 2 August Hong Kong teachers
2005	Massey University – Secondary teachers from Japan
2004	Massey University – Secondary teachers from Japan Wellington College of Education (Secondary teachers from Japan)
2003	Wellington College of Education (Secondary teachers from Japan) Massey University – Secondary teachers from Japan
2002	Wellington College of Education (Secondary teachers from Japan)
2001	Wellington College of Education (Secondary teachers from Japan)
2000	ACTA Conference (Brisbane, July) Lower Hutt Home Tutor scheme Porirua Home Tutor Scheme Horowhenua Home Tutor Scheme Wellington College of Education (Primary teachers from China) Wellington College of Education (Secondary teachers from Japan)
1999	New Zealand Education Department School Advisory Service, Hamilton AKTESOL Annual General Meeting, Auckland Auckland College of Education, Advanced Qualifications Department BayTESOL Annual Conference, Napier Christchurch Polytechnic, ESOL Unit Christchurch Home Tutor Scheme Otago Polytechnic ESOL Unit Dunedin Home Tutor Scheme Nelson Polytechnic and Nelson Home Tutor Scheme National Association of ESOL Home Tutor Schemes Annual Conference, Wellington North Shore Home Tutor Scheme LIANZA (Librarians) Annual Conference, Auckland South Auckland Home Tutor Scheme West Auckland Home Tutor Scheme  ACEA Conference, Blenheim WATESOL Expo, Wellington New Zealand Education Department Teacher Support Services, Wellington (x2) National Association of Home Tutor Schemes Annual Conference Wellington Rotary Club CLESOL Biennial Conference, Palmerston North Wellington Home Tutor Scheme, Social English Coordinators New Zealand Education Department Teacher Support Services, Palmerston North Wellington Home Tutor Scheme, Home Tutors Mana TESOL Annual General Meeting, Palmerston North

1996      WATESOL Expo, Wellington  
            CLESOL Biennial Conference, Hamilton  
            Interview, National Programme, 6 September  
            Interview, Morning Report, 4 November  
            WATESOL November meeting, Wellington